



## Discover the New LBC e-Flex Platform's Enhanced Functionalities

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Dear Client:

We have been continuing to work actively on updating our electronic funds transfer (EFT) platform since our last communication. In the meantime, we are pleased to present some of the enhancements you will have access to when you transition to the new **LBC e-Flex™** platform.

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### A Positive Change for Users

In addition to offering you a modern interface, as well as more intuitive and user-friendly navigation, the new platform will feature various enhanced functionalities, including the following:

1. **Unique access to all your different entities** – We have excellent news for our clients holding numerous entities. Your unique LBC e-Flex logon will allow you to access all your entities from a dropdown menu.
2. **Two limits instead of one** – Every User and Administrator will have two distinct limits within LBC e-Flex — one transaction approval limit and one transaction creation limit. This additional feature allows you more control over your Users and Administrators, making access to your LBC e-Flex account even more secure!
3. **Possibility of having several issuer codes** – You will be able to have numerous issuer codes with LBC e-Flex, depending on the bank account you wish to use and the type of transaction (debit or credit) you would like to conduct.

For more information about issuer codes, we invite you to consult the [support page](#) dedicated to LBC e-Flex. There, you will also find the latest news and full details about recent enhancements to the platform. In addition, certain actions are required on your part to facilitate the transition to the new platform. All the information you need about these actions is available on the support page as well.

## We're Here to Help

For more information or answers to any questions you may have throughout the transition, you can consult our [FAQ](#). Or, you can contact your Business Centre Coordinator, who remains your first point of contact. You can also write to us directly at [lbcefex@laurentianbank.ca](mailto:lbcefex@laurentianbank.ca).

In conclusion, we extend our sincere gratitude for your continued confidence in Laurentian Bank.

Sincerely,

**The Business Services Team**



**LAURENTIAN  
BANK**

## Contact & Legal

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