

PRESS RELEASE

For immediate release

### **DECEMBER 8, 2004**

# LAURENTIAN BANK ANNOUNCES NET INCOME OF \$ 47.8 MILLION FOR 2004 AND DISCLOSES ITS OBJECTIVES FOR 2005

For the year ended October 31, 2004, Laurentian Bank reported net income of \$47.8 million or \$1.33 diluted per common share, compared to \$91.9 million or \$3.32 diluted per common share in 2003. Results for 2003 were greatly influenced by the sale of the Ontario and Western Canada branches, which increased net income by \$54.9 million and diluted net income per common share by \$2.34, and by the forgone contribution related to these branches, estimated at \$0.73 diluted per common share. Return on common shareholders' equity was 4.6% in 2004, compared to 12.4% in 2003. The reported results of 2004 and 2003 also included a number of other items, as detailed in the tables on page 5.

For the fourth quarter ended October 31, 2004, the Bank reported net income of \$7.1 million or \$0.17 diluted per common share, compared to \$13.7 million or \$0.31 diluted per common share for the third quarter of 2004. Return on common shareholders' equity was 2.4% for the fourth quarter of 2004 versus 4.2% for the third quarter of 2004. Results from operations, quarter over quarter, excluding the sale of assets and the effect of the repurchase of Class A Preferred shares of the third quarter, were relatively stable at \$0.17 diluted per common share. For the fourth quarter of 2003, net income stood at \$50.7 million or \$2.01 diluted per common and return on common shareholders' equity was 29.5%, including the gain on the sale of the Ontario and Western Canada branches and a restructuring charge.

Commenting on the results for the year, Mr. McManus, President and Chief Executive Officer stated: "We have accomplished a lot over the past 15 months since we began refocusing our business. The sale of 57 branches outside Quebec, the B2B Trust privatization and the changes to the Bank's capital structure were some of the major transactions that contributed to enhance the Bank's position. Notwithstanding, the competitive environment in which we operate has intensified and profits of \$48 million are below our objectives. In retrospect, I underestimated the time required to implement our Plan; however, I am more convinced than ever that we have the right Plan. Employees have demonstrated their full commitment to the Plan and its execution without deviation. The recently announced sale of BLC-Edmond de Rothschild Asset Management to Industrial Alliance, together with the long-term distribution agreement, is one further step in the implementation of our Plan which will provide us with an improved offering and stimulate growth."

Mr. McManus added: "In order to further accelerate our Plan, one of my main objectives for 2005 is to convince one of the big five Canadian Chartered Banks to combine its Quebec retail operations into the Laurentian Bank. Success for this type of transaction requires the involvement of various groups of people, including our employees' union. We have already discussed this possibility with union representatives and they have confirmed their full cooperation."

# MANAGEMENT'S DISCUSSION AND ANALYSIS OF RESULTS OF OPERATIONS AND FINANCIAL CONDITION

This section presents management's analysis of the Bank's financial condition and operating results for the fourth quarter of 2004, as well as for the year ended October 31, 2004, as presented in the unaudited interim consolidated financial statements. A detailed analysis by management of the Bank's financial condition and operating results (MD&A) for the year ended October 31, 2004 will be published upon the completion of the audited consolidated financial statements and the annual report to shareholders for 2004.

### **2004 Performance versus Objectives**

The following summarizes the Bank's performance with regards to its 2004 objectives. The following sections should be read in conjunction with the information presented in the "Detailed financial review" section, specifically as it relates to the significant items table.

	2004 objectives	2004 Performance
Return on common shareholders'		
equity	5%	4.6%
Diluted earnings per share	\$1.44	\$1.33
Total revenue	+ 1%	- 5%
Efficiency ratio	77%	78%
Capital ratios		
Tier 1 capital ratio	Minimum of 9.5%	10.5%
Total capital ratio	Minimum of 13.0%	14.0%
Credit quality		
(loan losses as a % of average assets)	0.22%	0.24%

Weaker revenues impacted the Bank's ability to achieve the 2004 diluted earnings per share and return on common shareholders' equity objectives. Moreover, the premium paid on the redemption of the outstanding Class A Preferred Shares Series 7 and 8 further contributed to the reduction of the return on common shareholders' equity and diluted earnings per share. However, it allowed the Bank to reduce its cost of capital for the future.

- Lower net interest margins, lower loan growth in certain portfolios, as well as reduced contribution from treasury and financial markets activities, hindered the Bank's ability to meet its total revenue growth objective in 2004.
- Compared to 2003, and excluding the impact of the estimated forgone expenses related to the branches sold in 2003 and the restructuring charge of 2003, non-interest expenses declined by approximately \$20 million or more than 5% in 2004 as a result of cost efficiency initiatives implemented over the last 15 months. This clearly demonstrates the considerable efforts made to improve efficiency and realign the Bank's operating structures following the sale of the branches in 2003. However, the decrease in revenues from retained activities resulted in a slightly weaker than anticipated efficiency ratio, at 78.0%.
- The Tier 1 and total capital ratios exceeded objectives and stood at 10.5% and 14.0% respectively. The Bank is determined to maintain strong capital ratios in order to minimize financial risks at a time when it is implementing its business plan.
- The loan loss ratio for 2004 was 0.24%, while the 2004 objective was set at 0.22%. Comparatively for 2003 the loan loss ratio reached 0.29%. Difficulties encountered with some commercial loans limited the Bank's ability to further reduce its loan loss ratio. Nevertheless, the credit quality of the Bank's loan portfolio has significantly improved during fiscal 2004. The level of gross impaired loans has decreased by over 30% from \$185 million as at October 31, 2003 to \$127 million as at October 31, 2004. Net impaired loans have also significantly improved by more than \$35 million, from \$22 million in 2003 to negative \$13 million in 2004.

### 2005 and 2006 objectives

2000 and 2000 objectives				
<u> </u>	2004	2004	<b>2005</b> <sup>(2)</sup>	2006
	[actual]	[pro		
		forma <sup>(1)</sup> ]		
Return on common shareholders' equity	4.6%	3.4%	4.5% to 5.5%	7% to 8%
Diluted earnings per share	\$1.33	\$0.97	\$1.30 to \$1.60	\$2.05 to \$2.35
Total revenue	\$474M	\$462M	+ 4% to 6%	+ 7% to 9%
Efficiency ratio	78.0%	80.1%	79% to 77.5%	75% to 73.5%
Capital ratios			Minimum of	Minimum of
Tier 1 capital ratio	10.5%	10.5%	9.5%	9.5%
Total capital ratio	14.0%	14.0%	13.0%	13.0%
Credit quality				
(loan losses as a % of average assets)	0.24%	0.24%	0.25% to 0.22%	0.25% to 0.22%

<sup>(1)</sup> Excluding the impact of the items presented on page 5, except for capital ratios.

The table above reflects Management's objectives for 2005 and 2006. The repositioning of the Bank has proven to be more complex and slower to implement than originally anticipated. Also, the interest rate environment and increased competition contributed to the reduction in short-term earnings potential. Therefore, based on these factors, it became clear that the objectives which had been set last year for 2005 and 2006 needed to be revised. Notwithstanding, we have the right plan and we will not deviate from it.

<sup>(2)</sup> Management anticipates constant growth in revenues sequentially from quarter to quarter.

In order to achieve these targets, the Bank anticipates improvements from all sectors. Specific initiatives regarding investment and hedging strategies in order to substantially increase interest margin, were introduced in the fourth quarter of 2004. Also, continued efforts from the retail financial services will allow the Bank to further increase the loan portfolio volumes, while product developments and strategic pricing should help to resume growth in commercial financial services. In addition, the full-year effect of costs savings resulting from the capital structure realignment will further contribute to earnings. Management is confident that earnings will increase on a quarter by quarter basis, in order to reach the 2005 return on equity objective by year-end.

#### **Detailed financial review**

For the year ended October 31, 2004, Laurentian Bank reported net income of \$47.8 million or \$1.33 diluted per common share, compared to \$91.9 million or \$3.32 diluted per common share in 2003. Return on common shareholders' equity was 4.6% in 2004, whereas it reached 12.4% in 2003. Results for 2003 and 2004 were influenced by a number of significant transactions and by the lost contribution from the Ontario and Western Canada branches sold last year, as detailed in the tables on page 5. Excluding these items, diluted net income per common share would have been \$0.97 in 2004, compared to \$1.07 in 2003.

The Bank has endeavored to improve its competitive position in 2004, while maintaining profitability. However, slower growth in certain operations, higher than anticipated loan losses, a fiercely competitive environment, and the lost contribution from the branches in Ontario and Western Canada all contributed to the overall reduction in earnings when compared to 2003.

For the fourth quarter ended October 31, 2004, the Bank reported net income of \$7.1 million or \$0.17 diluted per common share compared to \$50.7 million or \$2.01 diluted per common share for the same period in 2003. Sequentially, for the third quarter of 2004 the Bank reported net income of \$13.7 million or \$0.31 diluted per common share. Return on common shareholders' equity was 2.4% for the fourth quarter of 2004 versus 29.5% for the same period in 2003 and 4.2% for the third quarter of 2004.

Compared to the third quarter of 2004, net income decreased by \$6.6 million. However, results for the third quarter included the beneficial impact to earnings of \$7.0 million reflecting the sale of the debit and credit card transaction processing terminal business and certain rights to service mutual fund accounts, as well as an adjustment of certain provisions related to the branches in Ontario and Western Canada sold in 2003. Results for the fourth quarter benefited from a reversal in general allowances for loan losses of \$12 million, resulting mainly from the decrease in corporate and commercial loan portfolios over the recent years. During the quarter, the Bank also strengthened its specific allowances by \$12 million. The remaining changes over the previous quarter was primarily due to lower revenues from treasury and financial market activities, including a write-down of \$2.5 million related to permanent impairments of certain investment securities.

The decrease in profitability, compared to the fourth quarter of 2003, is largely attributable to the gain on the sale of branches in Ontario and Western Canada, partially offset by a restructuring charge, higher variable compensation costs and a write-down of certain securities all recorded in 2003. As well, the lost contribution in 2004 from the branches sold in Ontario and Western Canada affected results.

### Significant items affecting results

(in millians of dollars, except nor shore amounts)		Items, before income	Items, net	Diluted, per common
(in millions of dollars, except per share amounts)		taxes	taxes	share
Increase in future tax assets arising from the increase in				
Ontario income tax rates, net of non-controlling interests	Q1	n/a	\$ 1.5	\$ 0.06
Sale of the Ontario and Western Canada Visa loan portfolio	Q2	\$ 4.4	ψ 1.3 3.8	ψ 0.00 0.16
Sale of the debit and credit card transaction processing	<b>4</b> 2	Ψ	0.0	0.10
activities and certain rights to service mutual funds accounts	Q3	5.6	4.6	0.20
Review of the provisions related to the Ontario and Western		0.0		0.20
Canada branches sold during the fourth quarter of 2003	Q3	3.5	2.4	0.10
Costs associated with the redemption of the Debentures				
Series 7	Q3	(1.1)	(0.7)	(0.03)
Reduction in the general allowance for loan losses and		` ,	` ,	` ,
equivalent increase in specific allowance	Q4	_		
Effect on net income		\$ 12.4	\$ 11.6	\$ 0.49
Redemption premium paid on the repurchase of Class A				
Preferred shares and overlap in dividend payments	Q3		(3.1)	(0.13)
Effect on net income available to common shareholders			\$ 8.5	\$ 0.36
2003				
Gain on sale of the Ontario and Western Canada branches	Q4	\$ 69.9	\$ 54.9	\$ 2.34
Restructuring charge	Q3/4	(19.7)	(12.8)	(0.54)
Loan losses related to the Air Canada exposure	Q2/3	(10.0)	(6.5)	(0.28)
Effect on net income and net income available to common				_
shareholders			\$ 35.6	\$ 1.52

### Estimated contribution from the Ontario and Western Canada branches in 2003

(in millions of \$, except per share amounts)	2003 [as reported]	Gain on the sale of the branches	Contribution of branches sold	2003 [adjusted]
Net interest income	\$343.2	_	\$48.9	\$294.3
Other income	286.7	\$69.9	13.1	203.7
Total revenue	629.9	69.9	62.0	498.0
Provision for credit losses	54.0	_	3.5	50.5
Non-interest expenses	441.8	_	32.2	409.6
Effect on net income	n/a	\$54.9	\$17.1	n/a
Effect on diluted net income per common share	n/a	\$2.34	\$0.73	n/a

**Total revenue** was \$474.0 million in 2004, compared with \$629.9 million in 2003. Excluding the \$69.9 million gain on the sale of the Ontario and Western Canada branches and the estimated contribution related to these branches of \$62.0 million, revenues for 2003 would have stood at approximately \$498.0 million. Results for 2004 also include the favourable impact from asset disposals and review of provisions of \$13.5 million in total, as well as costs associated with the redemption of debentures of \$1.1 million, as detailed above. Excluding these items, the year over year decrease in revenues amounted to approximately \$36.4 million or 7%.

The Bank's net interest income decreased from \$343.2 million or \$294.3 million excluding the estimated contribution from the Ontario and Western Canada branches in 2003 to \$275.0 million in 2004. The decrease mainly resulted from the decline in net interest margins from 1.85% in 2003 to 1.68% in 2004. Competitive pressure, combined with a lower average prime lending rate contributed to the reduction in margins.

Other income was \$199.0 million in 2004, compared with \$286.7 million in 2003 or \$203.7 million, excluding the gain on the sale of the Ontario and Western Canada branches of \$69.9 million and the estimated forgone contribution from these branches of \$13.1 million. The net \$4.7 million decrease in 2004 is mainly attributable to a decline in treasury and financial markets revenues of \$20.3 million from \$50.9 million to \$30.6 million, offset by the gains resulting from the disposal of assets and review of provisions related to the branches sold in 2003 of \$13.5 million, as well as the increase in revenues from brokerage operations of \$3.5 million. Revenues from Treasury and Financial Markets were affected by unfavourable market conditions in the later part of the year. Also, changes to the financial market and regulatory environments have lead to a reduced emphasis on capital gains recorded as other income to the benefit of net interest income generation. Conversely, results from brokerage operations exceeded expectations as both retail and institutional activities benefited from increased transaction volumes.

Total revenue for the fourth quarter amounted to \$108.9 million, compared to \$200.8 million for the same quarter in 2003. Results for 2003 included the \$69.9 million gain on the sale of branches in Ontario and Western Canada and the estimated forgone revenues from these branches, amounting to approximately \$13.6 million. In addition, revenues were affected by the reduced contributions from treasury and financial market activities, as explained above.

The provision for credit losses, including the impact of a \$12.0 million reversal of general allowance, was \$40.0 million in 2004 or 0.24% of average assets versus \$54.0 million or 0.29% of average assets in 2003. Higher than anticipated loan losses in 2004 mainly result from a \$1.6 million charge related to a B2B Trust's specific personal lines of credit portfolio, as well as additional provisions amounting to approximately \$12.0 million to address certain specific loans in the personal and commercial loan portfolios.

Credit quality has improved significantly over last year. As a matter of fact, impaired loans decreased from \$185 million in 2003 to \$127 million in 2004, an improvement of more than 30%. The overall level of provisions is now greater than gross impaired loans, resulting in negative net impaired loans of \$13.0 million (-0.1% of total loans, bankers' acceptances and assets purchased under reverse repurchase agreements). As at October 31, 2003, net impaired loans stood at \$22.0 million (0.2% of total loans, bankers' acceptances and assets purchased under reverse repurchase agreements). The improvement came mostly from the commercial loan portfolios, while the other loan portfolios remained at similar levels.

General allowances decreased to \$65.3 million at October 31, 2004 from \$77.3 million at year-end 2003, a net decrease of \$12.0 million. The reduction of the general provision was mainly attributable to the overall decrease of credit risk exposure in the corporate and commercial loan portfolios. See Note 3 to the Interim Consolidated Financial Statements for more details.

**Non-interest expenses** were \$369.7 million in 2004, while they stood at \$441.8 million in 2003 or \$389.9 million excluding the \$19.7 million pre-tax restructuring charge and the estimated \$32.2 million of expenses related to the Ontario and Western Canada branches. The efficiency ratio was stable at 78% in 2004, when compared with the pro forma efficiency ratio of 2003. Although the ratio did not improve, it nonetheless reflects significant cost control initiatives, which offset the impact of the reduction in total revenue.

For the fourth quarter of 2004, non-interest expense amounted to \$91.3 million, compared to \$125.8 million for the fourth quarter of 2003. The year over year decrease mainly results from a reduction in variable compensation costs and a lower amortization expense in 2004, as well as the restructuring costs and the expenses related to the branches sold in 2003.

Income tax expense for fiscal 2004 was \$14.6 million (a 22.7% effective tax rate). Excluding the favourable impact of lower income taxes on gains resulting from the various disposals of assets during the year and the adjustment to the future tax assets resulting from the increase in Ontario income tax rates, the effective tax rate would have been 27.6%. For 2003, income tax expense was \$38.6 million (a 28.8% effective tax rate), reflecting the favourable impact of the lower income taxes on the gain resulting from the sale of the Ontario and Western Canada branches. The higher tax rate in 2003, when compared to 2004, results among other things from the higher tax rates applied to revenues earned in Ontario and Western Canada.

For the fourth quarter of 2004, the income tax expense amounted to \$1.6 million (a 18.5% effective tax rate) and includes the favourable impact of year-end adjustments amounting to \$1.0 million.

**Balance sheet assets** stood at \$16.6 billion at October 31, 2004 compared with \$16.7 billion at year-end 2003. The reduction, essentially in cash resources, mainly results from the repayment of subordinated debentures and the repurchase of the non-controlling interest in B2B Trust.

The portfolio of loans and bankers' acceptances remained at \$11.4 billion at October 31, 2004, when compared to 2003. The substantial growth in retail operations, namely in residential mortgages and lines of credit portfolios, has surpassed objectives. However, the decreases in commercial mortgages and corporate loans, as a result of the refocusing of Commercial Financial Services initiated in 2002, lowered loan volumes, while other personal loan portfolios remained stable. Recent media advertising, the roll-up of the Entrepreneurship model, direct advertising based on new client relationship management capabilities, reopening and renovations of certain branches and other marketing initiatives all contributed to increase the visibility of the Bank in its core market and improve growth.

As detailed in the table below, total residential mortgage loan portfolios, including both reported and securitized loans grew by \$145 million from October 31, 2003 to October 31, 2004. Continuous favourable housing market conditions and specific focus on direct retail services in Quebec allowed the Bank to participate in the market growth, despite intense competition. At \$3.6 billion, the personal loan portfolio is at the same level it was a year ago. The new pricing and commissioning strategies initiated in 2003 in the point-of-sale financing business (consumer loan) have improved profitability, however volumes have slightly declined by 6%. Investment loans, including RRSP and mutual fund loans, grew by 3% to

\$1,145 million, benefiting from the improvement in the mutual fund market environment. The lines of credit portfolio increased by 18% as a result of the strong performance of the branch network and growth in B2B Trust activities.

### Residential mortgage loans portfolio

	As at October 31				
(in millions of dollars)	2004	2003			
Residential mortgage loans, as reported on the balance sheet Securitized loans (excluding loans related to the	\$5,509	\$5,274			
Ontario and Western Canada branches)	482	572			
Total residential mortgage loans, including securitized loans	\$5,991	\$5,846			

### Personal loans portfolio

	As at October 31					
(in millions of dollars)	2004	2003				
Investment	\$1,145	\$1,113				
Consumer	1,626	1,731				
Lines of credit	580	493				
Visa, student and other	288	309				
	\$3,639	\$3,646				

Total personal deposits remained relatively stable at \$10.5 billion as at October 31, 2004, when compared to October 31, 2003. The decrease of \$105 million, mainly in broker sourced term deposits, was partially offset by a \$51 million increase in demand and notice deposits generated through the branch network. Business and other deposits decreased by \$327 million since October 31, 2003, as other funding sources were sufficient to finance activities. Personal deposits represent 81% of total deposits of \$12.9 billion as at October 31, 2004 compared with 79% as at October 31, 2003.

**Total capital** of the Bank, comprised of common shareholders' equity, preferred shares and debentures, reached \$1,137 million at October 31, 2004, compared to \$1,315 million at October 31, 2003, a decrease of \$178 million over the period. The variation essentially results from various transactions completed since the beginning of the year to realign capital with anticipated needs and lower the overall cost of capital.

During the year, the redemption of the 7.75% Non-Cumulative Class A Preferred Shares Series 7 and 8 in the amount of \$102 million, the public offering of the 5.25% Non-Cumulative Class A Preferred Shares Series 10 in the amount of \$108 million (including issuance costs) and the redemption of the 5.75% Debentures, Series 7, in the amount of \$100 million, resulted in a net decrease in total capital of \$94 million. Also, total capital decreased by \$43 million following the privatization of B2B Trust and by \$49.5 million following the purchase on the market of 7.0% Debentures, Series 8.

On November 9, 2004, considering its excess capital, the Bank announced plans to redeem all of the Debentures, Series 8 on December 15, 2004, of which \$49.5 million was already acquired as at October 31, 2004.

Common shareholders' equity increased to \$677 million at October 31, 2004 from \$673 million at October 31, 2003. There were 23,511,343 common shares outstanding as at October 31, 2004 and the Bank's book value per common share increased slightly to \$28.78 from \$28.73 at year-end 2003.

The BIS Tier 1 capital ratio improved to 10.5% from 10.2%, since October 31, 2003, as a result of the decrease in risk-weighted assets and the BIS Total capital ratio decreased to 14.0% from 15.2% at October 31, 2003, as a result of the transactions detailed above. These ratios compare favourably with other Canadian banks. Tangible common equity (common equity less goodwill and other intangibles) to risk-weighted assets ratio declined to 7.6% from 7.8% at October 31, 2003, essentially as a result of the privatization of B2B Trust.

At its meeting on November 4, 2004, considering the sound financial condition of the Bank as evidenced by its stronger than anticipated capital ratios, as well as the pending gain from the sale of BLC-Edmond de Rothschild Asset Management Inc., the Board of Directors declared regular dividends on the various series of preferred shares payable on December 15, 2004 to shareholders of record on December 9, 2004. Also, at its meeting on December 8, 2004, the Board of Directors declared a dividend of \$0.29 per common share, payable on February 1, 2005 to shareholders of record on January 4, 2005.

**Assets under administration** stood at \$14.9 billion at October 31, 2004 compared to \$15.5 billion at October 31, 2003 and \$15.0 billion at July 31, 2004. The decrease in assets under administration mainly results from the reduction in mortgage loans under management related to securitization activities.

#### **SEGMENTED INFORMATION**

For the year, results from the Retail financial services line of business improved substantially compared to 2003, mainly as a result of lower loan losses and an increased level of activities. Commercial financial services also improved their contribution as a result of lower loan losses, while B2B Trust performance remained relatively stable. The Wealth Management and Brokerage line of business benefited from increases in activities, which enabled it to surpass its objectives for the year. All lines of business contributed to the significant efforts to improve efficiency and streamline operations following the sale of the Ontario and Western Canada branches in 2003.

### Net income contributions (as reported)

				Wealth		
	Retail	Commercial		Management		
	Financial	Financial		and		
(in millions of \$)	Services	Services	B2B Trust	Brokerage	Other	Total <sup>(1)</sup>
2004	23.7	24.4	10.2	4.3	(14.8)	47.8
Net income	38%	39%	16%	7%	n/a	100%
2003	16.8	20.8	11.0	8.7	34.6	91.9
Net income	30%	36%	19%	15%	n/a	100%
Q4-2004	3.8	7.0	3.1	1.3	(8.1)	7.1
Net income	25%	46%	20%	9%	n/a	100%
Q3-2004	4.7	6.1	1.4	8.0	0.7	13.7
Net income	36%	47%	11%	6%	n/a	100%
Q4-2003	0.6	4.5	2.5	0.8	42.3	50.7
Net income	7%	54%	30%	9%	n/a	100%

<sup>(1)</sup> Percentage net income contribution from the four lines of business, not including the Other sector.

### **Retail Financial Services**

For the year, Retail Financial Services contribution to consolidated results improved by 41% to \$23.7 million, compared to \$16.8 million in 2003, including the estimated \$9.3 million forgone contribution from the branches sold in 2003. Results for the second quarter included a portion of the gain on the sale of the Visa portfolio amounting to \$2.1 million, while third quarter results included \$1.0 million from the gain on the sale of the debit and credit card transaction processing activities and certain rights to service mutual funds accounts. Excluding these items, results nonetheless improved significantly by more than 20%, notwithstanding the fact that 2003 results included the Ontario and Western Canada branches.

Excluding the effect of the sale of the Ontario and Western Canada branches at the end of 2003 and the disposal of assets referred to above, revenues increased by approximately \$15 million, mainly as a result of the increase in loan volumes and other factors. Loan losses also improved significantly in 2004, by \$ 9 million, of which approximately \$3.5 million relates to the branches sold in 2003. Expenses decreased by \$43.7 million, mainly as a result of the savings related to the branches sold and the expense reduction program of 2003.

Results for the fourth quarter were \$3.8 million, compared to \$0.6 million for the fourth quarter of 2003, including the estimated forgone contribution from the branches sold of \$2.5 million. Improvements mainly resulted from the savings associated with the expense reduction program, decrease in variable compensation costs and lower loan losses.

Throughout fiscal 2004, several initiatives have been implemented or carried out that contributed, directly and indirectly, to the attainment of performance objectives. Foremost, the *Entrepreneurship* project, initiated in 2002 and expanded to the Bank's entire retail network, has been instrumental in mobilizing employees and managers to improve the performance of

all retail operations and, consequently, clients' satisfaction. As employees gain a greater degree of autonomy as well as a greater sense of accountability, they more fully participate in the Bank's growth.

The widespread deployment of the entrepreneurial spirit has enabled the Bank to build on one of its foremost strengths — quality of service — and enhance it with distinctive features, such as simplicity, flexibility and personalized attention. The Bank has accomplished a lot in 2004 with the launch of a new quality program. Also, the Bank started to measure standards of quality and excellence through customers and web surveys and mystery shoppers activities. The results of an independent survey, prepared by Jasmin Bergeron, professor at the University of Quebec in Montreal, ranked our financial advisors # 1 in Quebec in terms of quality of service.

Also the increased marketing efforts, including direct and mass media advertising, have contributed to the renewed interest in the Bank in 2004. These initiatives will continue in 2005 to further improve the Bank's visibility.

The business plan for this business line has so far been executed with as much dynamism as positive results. The Bank recently announced plans to open five branches featuring a brand new financial services boutique concept. This concept is a complete rethinking of the inbranch banking experience.

Besides the new branches' original architectural design every detail has been rethought to ensure that clients feel comfortable taking their time and developing an even stronger relationship with the Bank. Spaces for children to play, service islands instead of traditional counters, a library zone, are just some of the features of the new Laurentian Bank branches.

Three new branches were opened in November and early December 2004, while another one is planned to open in a few days and a further one in January 2005.

Besides shaping the architecture of the Bank's new branches, the financial services boutique concept will gradually be implemented in the branch network. These new openings should further drive growth in 2005 and beyond.

#### **Commercial Financial Services**

For the year, Commercial Financial Services contribution to consolidated results improved by 17% to \$24.4 million, compared to \$20.8 million in 2003. The sector continued to deliver steady results throughout the year. Revenue growth was hampered by the persistent low level of demand for commercial credit. However, lower loan losses enabled the business line to increase its contribution. Moreover, the improvement in the credit quality of the commercial loan portfolio was substantial over the last 12 months, as reflected by the level of impaired loans which decreased by 35%.

Results for the fourth quarter were \$7.0 million, compared to \$4.5 million for the fourth quarter of 2003, including the impact of the reversal of general allowances of \$4.0 million in 2003 (\$2.4 million, net of income taxes). The improvement mainly results from the decrease in loan losses.

In retrospect, 2004 brought mixed results to our various niches. The Real Estate group benefited from a strong market, which permitted it to generate all-time records for the construction loans activity. This was achieved through the opening of an office in Ottawa and the increased activity level in the Montreal region, combined with a steady flow of deals in the Greater Toronto Area. While construction is expected to slow down in certain of these areas, the recently increased sales force in Western Canada will allow the Bank to capitalize on new opportunities.

The farm lending portfolio remained stable in 2004 as the mad-cow crisis continued to impact this sector. Furthermore, increased competition through fierce pricing for government guaranteed loans limited growth opportunities. In 2005, the implementation of a satellite center concept will enhance the geographic presence of the Bank.

The Small and mid-market loan portfolio remained stable in 2004 due to low demand and increased competition, especially in Québec. In the micro-business sector, clients' accounts were regrouped in "virtual centers" where service is provided through Internet and call centers. In the mid-market, the opening of three centers in Québec has improved the positioning of the Bank as an alternative, mainly in regions. Finally, Ontario's operations are now dedicated to the \$1 million to \$20 million niche, where the Bank believes it can succeed.

The corporate portfolio decreased substantially in 2004, further to the decision to reduce the Bank's exposure. As of next year, the remaining portfolio will be taken over by the Treasury group, in an integrated risk approach, which will include direct loans, as well as investments in synthetic products.

#### **B2B Trust**

Following the privatization of B2B Trust on June 8, 2004, results for this line of business now reflect B2B Trust as a wholly owned subsidiary. The net income contribution of B2B Trust declined by \$0.8 million to \$10.2 million in 2004 versus \$11.0 million in 2003. The year over year decline in net income was due to decreased revenue of \$4.4 million, an increase in the provision for loan losses of \$2.9 million offset by lower operating expenses of \$0.8 million, lower income taxes of \$4.0 million, and a lower minority interest adjustment of \$1.7 million due to the privatization of B2B Trust.

Net income for the fourth quarter was \$3.1 million, a year over year increase of \$0.6 million. Revenue for the fourth quarter remained relatively unchanged at \$14.5 million versus \$15.1 million for the fourth quarter of 2003. Non-interest expenses were \$8.8 million and were also comparatively unchanged from the year ago period of \$9.3 million. As a result, the efficiency ratio was 61.0% in the fourth quarter of 2004 compared to 61.8% in the fourth quarter of 2003.

The provision for loan losses in the quarter was \$1.1 million versus \$0.4 million in the prior year. The variation in loan losses is mainly related to a personal line of credit portfolio being developed, which increased by \$44 million or 45% over the previous year.

Investment and RRSP loans stood at \$1.1 billion as at October 31, 2004 a year over year increase of \$32 million or 3%, thereby confirming the stability of these core products with

consumers and B2B Trust's relationship with financial intermediaries. These core products represent more than 50% of B2B Trust's revenue.

**B2B Trust loan portfolios** 

(in millions of dollars)	October 31, 2004	July 31, 2004	October 31, 2003
Investment	\$1,145	<b>C</b> 1 111	¢4 442
	• •	\$1,141	\$1,113
Residential mortgages	616	672	784
Lines of credit	141	117	97
	\$1,902	\$1,930	\$1,994

### **Wealth Management and Brokerage**

The Wealth Management and Brokerage line of business reported net income of \$4.3 million in 2004, compared to \$8.7 million in 2003, including a \$6.7 million after-tax gain on the sale of the TSX shares.

Laurentian Bank Securities (LBS) substantially improved its contribution to results. In 2004, net income was \$4.1 million, a significant improvement over the contribution for last year of \$2.2 million, excluding a \$6.7 million after-tax gain on the sale of the TSX shares. Total revenues amounted to \$21.7 million in 2004, compared to \$18.2 million in 2003, excluding the gain on the sale of the TSX shares. LBS operates in two lines of business: it has a leading fixed income division and retail brokerage activities.

The BLC-Edmond de Rothschild Asset Management Inc. (BLC-EdR) joint venture improved its results at \$0.4 million (\$0.2 million – 50% participation) for 2004, compared to a loss of \$0.4 million (\$0.2 million – 50% participation) in 2003. Management fees improved to \$11.2 million (\$5.6 million – 50% participation) for 2004, compared to \$8.5 million (\$4.3 million – 50% participation) in 2003. Mutual funds under management increased by 24% at \$910 million at year end 2004, as a result of positive sales performance and increases in market values. Total assets under management increased at \$1.7 billion at October 31, 2004, compared to \$1.6 billion a year ago. BLC-EdR manages portfolios for its retail mutual funds and its private and institutional money management divisions.

For the fourth quarter of 2004, the Wealth Management and Brokerage line of business reported net income of \$1.3 million, compared to \$0.8 million for the equivalent quarter in 2003.

### Sale of BLC-Edmond de Rothschild Asset Management Inc.

On November 4, 2004, the Bank and its co-venturer, La Compagnie financière Edmond de Rothschild Banque, entered into an agreement in principle to sell all of the outstanding shares of BLC-Edmond de Rothschild Asset Management inc. to Industrial Alliance Insurance and Financial Services Inc. (Industrial Alliance). This agreement also provides for the Bank to continue to distribute the R Funds over the next 10 years. The transaction is expected to close in the first quarter of 2005 subject to regulatory approvals. The agreement foresees the payment of an initial amount of approximately \$65 million, based on the assets under management at the time of conclusion of the transaction, and a final amount of \$8 million at the end of the fifth year. The initial amount is subject to a recovery clause that can reach up to \$28 million within the first five years if certain minimal net sales conditions are not met. The final amount is also subject to certain conditions, based on sales.

The agreement would result in a gain that may exceed \$30 million, subject to the recovery clause and certain other conditions, including sales results. A portion of this gain will be recognized at the closing date of the transaction, and the remaining amount subsequently (see Note 11 to the Interim Consolidated Financial Statements for more details).

#### Other sector

The contribution of the Other sector for 2004 amounted to -\$14.8 million, compared to \$34.6 million in 2003. Results for 2004 include the \$1.7 million portion of the gain resulting from the disposal of a credit card loan portfolio, the \$3.6 million portion of the gain on the sale of the debit and credit card transaction processing activities and certain rights to service mutual funds accounts, as well as the favorable impact of changes in estimates for certain provisions related to the sale of the Ontario and Western Canada branches of \$2.4 million. These items were however offset by treasury and securitization activities, as well as other activities. The net contribution of 2003 included the gain on the sale of the Ontario and Western Canada branches of \$54.9 million after-tax and the \$12.8 million after-tax charge related to the cost reduction program.

#### **About Laurentian Bank**

Founded in 1846, Laurentian Bank ranks seventh among Canadian Schedule I banks, with assets in excess of \$16 billion. The Bank offers highly competitive products and superior personalized service to meet the banking and financial needs of individuals and small and medium-sized businesses, and independent financial advisors.

#### **CORPORATE GOVERNANCE**

The Board of Directors and the Audit Committee of Laurentian Bank reviewed this press release prior to its issuance today. The disclosure controls and procedures of Laurentian Bank support the ability of the President and Chief Executive Officer and the Senior Executive Vice-President and Chief Financial Officer of Laurentian Bank to assure that Laurentian Bank's Interim Consolidated Financial Statements are fairly presented.

#### Caution regarding forward-looking statements

This press release and related communications may contain forward-looking statements, including statements regarding the business and anticipated financial performance of Laurentian Bank. These statements are subject to a number of risks and uncertainties. Actual results may differ from results contemplated by the forward-looking statements. Such differences may be caused by factors which include, among others, global capital market activity, changes in government monetary and economic policies, changes in interest rates, inflation levels and general economic conditions, legislative and regulatory developments, competition and technological change. When relying on forward-looking statements to make decisions, investors and others should carefully consider the foregoing factors and other uncertainties and should not place undue reliance on such forward-looking statements. The Laurentian Bank does not undertake to update any forward-looking statements, oral or written, made by itself or on its behalf.

### Net income, excluding special items

To facilitate analysis, net income excluding certain items has been presented in the document. In management's opinion, these items, which have been excluded, should not be considered when analysing the Bank's performance. Net income, excluding special items is not based on Canadian generally accepted accounting principles and may not be comparable to another company's net income.

#### Conference call

Laurentian Bank invites members of the media and the public to listen to the Laurentian Bank conference calls with financial analysts to be held December 8 <sup>th</sup>, 2004 at 2:00 PM Eastern Time. The live, listen-only, toll free call-in number is 1-800-387-6216.

You can listen to the call on a delayed basis at any time from 6:00 PM, December 8<sup>th</sup> to midnight, December 15<sup>th</sup> by dialling the play back number: 1-800-408-3053 Code 3107514#.

The conference call can also be listened to through the Investors Relations section of the Bank's Internet site.

Additional financial information is available on the Bank's Internet site at: www.laurentianbank.ca.

-30 -

Chief Financial Officer: Robert Cardinal, (514) 284-4500 #7535 Media Relations contact: Gladys Caron, (514) 284-4500 #7511, Cell (514) 893-3963 Investor Relations contact: Alicia Zemanek, (514) 284-4500 #5916, Cell (514) 973-1486

## Financial highlights

Earnings	In millions of dollars, except per share amounts (unaudited)	Q4-0-	4		Q4-03		ercentage variation 04/Q4-03		Oct	ober 31 2004			years ended stober 31 2003	Percentage variation 2004/2003
Net income wailable to common shareholders	Earnings							-						
Net income available to common shareholders	_	\$ 7.	1	\$	50.7	\$	(86.0)	%	\$	47.8		\$	91.9	(48.0) %
Return on common shareholders' equity	Net income available	•		•		•	(00.0)	,,	•	******		Ψ	01.0	(40.0) /0
Return on common shareholders' equity	to common shareholders	\$ 4.	1	\$	47.3	\$	(91.3)	%	\$	31.3		\$	77.9	(59.8) %
Per common share   Net Income   Basic   S 0.17   \$ 2.02   (91.6) %   \$ 1.33   \$ 3.33   (60.1) %   Diluted   \$ 0.17   \$ 2.01   (91.5) %   \$ 1.33   \$ 3.33   (60.1) %   Diluted   \$ 0.17   \$ 2.01   (91.5) %   \$ 1.33   \$ 3.33   (60.1) %   S 0.10   S 0.10   S 0.29   \$ 0.29   \$ 0.29   \$ 1.16   \$ . %   S 26.78   \$ 22.73   0.2 %   S 26.78   \$ 26.78   \$ 26.73   0.2 %   S 26.73   S	Return on common shareholders'						` ,		·			•		(0010) //
Net income Basic \$ 0.17 \$ 2.02 (91.6) % \$ 1.33 \$ 3.33 (60.1) % Dividend \$ 0.17 \$ 2.01 (91.5) % \$ 1.33 \$ 3.32 (59.9) % Dividends \$ 0.29 \$ 0.29 \$ .0.29 \$ .0.29 \$ .0.29 \$ .0.29 \$ .0.29 \$ .0.29 \$ .0.29 \$ .0.29 \$ .0.29 \$ .0.20	equity	2.4	4 %		29.5 %					4.6	%		12.4 %	<b>,</b>
Basic   \$ 0.17	Per common share													
Diluted   \$ 0.17	Net income													
Dividends   \$ 0.29   \$ 0.20	Basic		7		2.02		(91.6)	%	\$	1.33		\$	3.33	(60.1) %
Book value							(91.5)	%					3.32	(59.9) %
Share price - close   \$ 25.45   \$ 27.75   (8.3)   %   Financial position   \$ 16,6007   \$ 16,738   (0.8)   %   Assets under administration   \$ 16,6007   \$ 16,738   (0.8)   %   Assets under administration   \$ 14,878   \$ 15,488   (3.9)   %   Assets under administration   \$ 14,878   \$ 15,488   (3.9)   %   Assets under administration   \$ 14,878   \$ 15,488   (3.9)   %   Assets under administration   \$ 14,878   \$ 12,151   \$ 2.3   %   Personal deposits   \$ 10,454   \$ 10,509   (0.5)   %   Shareholders' equity, non-controlling   \$ 10,454   \$ 10,509   (0.5)   %   Shareholders' equity, non-controlling   \$ 10,454   \$ 10,509   (0.5)   %   Shareholders' equity, non-controlling   \$ 10,454   \$ 10,509   (0.5)   %   Shareholders' equity, non-controlling   \$ 10,454   \$ 10,509   (0.5)   %   Shareholders' equity, non-controlling   \$ 10,454   \$ 10,509   (0.5)   %   Shareholders' equity, non-controlling   \$ 10,454   \$ 10,509   (0.5)   %   Shareholders' equity, non-controlling   \$ 10,454   \$ 10,509   (0.5)   %   \$ 1,315   \$ (13.		\$ 0.29	•	\$	0.29		-	%					1.16	- %
Financial position														
Balance sheet assets \$ 16,607 \$ 16,738 \$ (0.8) % Assets under administration \$ 14,878 \$ 15,488 \$ (0.8) % (3.9) % Loars, bankers' acceptances and assets purchased under reverse repurchase agreements, net \$ 12,434 \$ 12,151 \$ 2.3 % Personal deposits \$ 10,454 \$ 10,509 \$ (0.5) % Shareholders' equity, non-controlling Interest in a subsidiary and debentures \$ 11,137 \$ 1,315 \$ (0.3) % Number of common shares (in thousands) \$ 10,137 \$ 1,315 \$ (0.3) % Number of common shares (in thousands) \$ 10,137 \$ 1,315 \$ (0.3) % Number of common shares (in thousands) \$ 10,137 \$ 1,315 \$ (0.3) % Number of common shares (in thousands) \$ 10,137 \$ 1,315 \$ (0.3) % Number of common shares (in thousands) \$ 10,137 \$ 1,315 \$ (0.3) % Number of common shares (in thousands) \$ 10,137 \$ 1,315 \$ (0.3) % Number of common shares (in thousands) \$ 10,137 \$ 1,315 \$ (0.3) % Number of common shares (in thousands) \$ 10,137 \$ 1,315 \$ (0.3) % Number of common shares (in thousands) \$ 10,137 \$ 1,315 \$ (0.3) % Number of common shares (in thousands) \$ 10,137 \$ 1,315 \$ (0.3) % Number of common shares (in thousands) \$ 10,137 \$ 1,315 \$ (0.3) % Number of common shares (in thousands) \$ 10,137 \$ 1,315 \$ (0.3) % Number of common shares (in thousands) \$ 10,137 \$ 1,315 \$ (0.3) % Number of common share (in the common share) \$ 10,137 \$ 1,315 \$ (0.3) % Number of common share (in the common share) \$ 10,137 \$ 1,315 \$ (0.3) % Number of common share (in the common share) \$ 10,137 \$ 1,315 \$ (0.3) % Number of common shareholders \$ 1,71 \$ 1,79 \$ (0.3) \$ 1,151 \$ (0.3) \$ 1,151 \$ (0.3) \$ 1,151 \$ (0.3) \$ 1,151 \$ (0.3) \$ 1,151 \$ (0.3) \$ 1,151 \$ (0.3) \$ 1,151 \$ (0.3) \$ (0									\$	25.45		\$	27.75	(8.3) %
Assets under administration  Loans, bankers' acceptances and assets purchased under reverse repurchase agreements, net Personal deposits \$12,434 \$12,151 \$2.3 \$No.50 \$No.5														
Loans, bankers' acceptances and assets purchased under reverse repurchase agreements, net \$12,434 \$12,151 \$2.3 % Personal deposits \$10,454 \$10,509 \$(0.5) % Shareholders' equity, non-controlling interest in a subsidiary and debentures \$1,137 \$1,315 \$(3.5) % Number of common shares (in thousands) \$23,611 \$23,436 \$0.3 % Number of common shares (in thousands) \$23,611 \$23,436 \$0.3 % Number of common shares (in thousands) \$0.0 \$0 \$1,137 \$1,315 \$0.3 % Number of common shares (in thousands) \$0.0 \$0 \$0.0 \$0 \$0.0 \$0 \$0.0 \$0 \$0.0 \$0 \$0.0 \$0.0 \$0 \$0.0 \$0.0 \$0 \$0.0 \$0.0 \$0 \$0.0 \$0 \$0.0 \$0.0 \$0 \$0.									-	•			•	
purchased under reverse repurchase agreements, net \$ 12,434 \$ 12,151 \$ 2.3 \$ Personal deposits \$ 10,454 \$ 10,509 \$ (0.5) \$ Shareholders' equity, non-controlling interest in a subsidiary and debentures \$ 1,137 \$ 1,315 \$ (3.5) \$ Shareholders' equity, non-controlling interest in a subsidiary and debentures \$ 23,511 \$ 23,436 \$ 0.3 \$ Net impaired loans (as a % of loans, bankers' acceptances and assets purchased under reverse repurchase agreements) \$ (0.1) \$ 0.2 \$ \$ Net impaired loans (as a % of loans, bankers' acceptances and assets purchased under reverse repurchase agreements \$ 10.1 \$ 0.2 \$ \$ 10.5 \$ 0.2 \$ \$ 10.5 \$ 0.0 \$ \$ 0.0									\$	14,878		\$	15,488	(3.9) %
Agreements, net	· · · · · · · · · · · · · · · · · · ·													
Personal deposits	•								e	40 404		æ	10 151	0.0 %
Shareholders' equity, non-controlling interest in a subsidiary and debentures   \$1,137 \$1,315   \$1,3													•	
interest in a subsidiary and debentures	· · · · · · · · · · · · · · · · · · ·								Ą	10,434		Φ	10,509	(0.5) %
Number of common shares (in thousands)         23,511         23,436         0.3 %           Net impaired loans (as a % of loans, bankers' acceptances and assets purchased under reverse repurchase agreements)         (0.1) %         0.2 %         8,411         (5.1) %           Risk-weighted assets bruchased under reverse repurchase agreements)         (0.1) %         9,02 %         8,411         (5.1) %           Capital ratios         10.5 %         10.2 %         15.0 %         15.2 %         15.0 %         15.2 %         15.0 %         15.2 %         15.0 %         15.2 %         15.0									\$	1 137		\$	1 315	(13.5) %
Net impaired loans (as a % of loans, bankers' acceptances and assets purchased under reverse repurchase agreements)	•								•	•		Ψ	•	
Count   Coun	Net impaired loans (as a % of loans, bank	ers'								,			,	0.0 /0
Risk-weighted assets														
Risk-weighted assets	under reverse repurchase agreements)									(0.1)	%		0.2 %	, D
Capital ratios   10.5   10.2   %   10.2   %   10.2   %   10.3   %   10.2   %   10.3	Risk-weighted assets								\$			\$	8,411	(5.1) %
Total BIS capital Multiple Assets to capital multiple Tangible common equity as a percentage of risk-weighted assets  7.6 % 7.8 %  FINANCIAL RATIOS  Per common share Price/earnings ratio Market to book value Dividend yield 167.6 % 14.8 % 4.56 % 4.18 % 97 % Dividend payout ratio 167.6 % 14.4 % 87.1 % 34.9 %  As a percentage of average assets  Net interest income 1.71 % 1.79 % 1.68 % 1.85 % Provision for credit losses 0.22 % 0.24 % 0.24 % 0.29 % 0.50 %  Net income available to common shareholders 0.17 % 1.09 % 0.19 % 0.42 %  Profitability Other income (as a % of total revenue) Efficiency ratio (non-interest expenses as a % of total revenue) 83.8 % 62.7 % 78.0 % 70.1 %  OTHER INFORMATION  Number of full-time equivalent employees Number of branches  13,125 3,159 Number of branches	Capital ratios													, ,
Assets to capital multiple Tangible common equity as a percentage of risk-weighted assets  7.6 % 7.8 %  TRINANCIAL RATIOS  Per common share Price/earnings ratio Market to book value Dividend yield 4.56 % 4.18 % Market to book value Dividend payout ratio 167.6 % 14.4 % 88 % 97 %  Dividend payout ratio 167.6 % 14.4 % 87.1 % 34.9 %  As a percentage of average assets  Net interest income 1.71 % 1.79 % 1.68 % 1.68 % 1.85 %  Provision for credit losses 0.22 % 0.24 % 0.24 % 0.24 % 0.29 %  Net income available to common shareholders 0.17 % 1.09 % 0.19 % 0.42 %  Profitability Other income (as a % of total revenue) 35.7 % 58.6 %  Efficiency ratio (non-interest expenses as a % of total revenue) 83.8 % 62.7 %  OTHER INFORMATION  Number of full-time equivalent employees Number of branches  1.55 %  1.	Tier I BIS									10.5	%		10.2 %	
Tangible common equity as a percentage of risk-weighted assets  FINANCIAL RATIOS  Per common share  Price/earnings ratio  Market to book value  Dividend yield  4.56 % 4.18 %  Dividend payout ratio  167.6 % 14.4 %  88 % 97 %  Dividend payout ratio  167.6 % 14.4 %  88 % 97 %  As a percentage of average assets  Net interest income  1.71 % 1.79 %  Provision for credit losses  0.22 % 0.24 %  0.24 %  0.29 %  Net income available to common shareholders  to common shareholders  0.10 % 1.02 %  0.19 % 0.42 %  Profitability  Other income (as a % of total revenue)  83.8 % 62.7 %  OTHER INFORMATION  Number of full-time equivalent employees  Number of branches  3,125 3,159  Number of branches	•									14.0	%		15.2 %	<b>.</b>
Name	· · · · · · · · · · · · · · · · · · ·									15.0	X		13.1 x	
FINANCIAL RATIOS  Per common share  Price/earnings ratio  Market to book value  Dividend yield  19.1 x 8.3 x  88 % 97 %  Dividend payout ratio  167.6 % 14.8 % 4.18 % 87.1 % 34.9 %  As a percentage of average assets  Net interest income  1.71 % 1.79 % 1.68 % 1.85 %  Provision for credit losses  0.22 % 0.24 % 0.24 % 0.29 %  Net income  0.17 % 1.09 % 0.29 % 0.50 %  Net income available  to common shareholders  0.10 % 1.02 % 0.19 % 0.42 %  Profitability  Other income (as a % of total revenue)  Efficiency ratio (non-interest expenses as a % of total revenue)  83.8 % 62.7 % 58.6 % 3.125 3,159  Number of full-time equivalent employees  Number of branches  3,125 3,159  Number of branches														
Per common share         Price/earnings ratio       19.1 x 8.3 x         Market to book value       88 % 97 %         Dividend yield       4.56 % 14.8 %       4.56 % 4.18 %         Dividend payout ratio       167.6 % 14.4 %       87.1 % 34.9 %         As a percentage of average assets       Net increest income       1.71 % 1.79 %       1.68 % 1.85 %         Net income       0.22 % 0.24 %       0.24 % 0.29 %       0.50 %         Net income available to common shareholders       0.10 % 1.02 %       0.19 % 0.42 %         Profitability       Other income (as a % of total revenue)       35.7 % 58.6 %       42.0 % 45.5 %         Efficiency ratio (non-interest expenses as a % of total revenue)       83.8 % 62.7 %       78.0 % 70.1 %         OTHER INFORMATION       Number of full-time equivalent employees       3,125 3,159         Number of branches       153 155	of risk-weighted assets									7.6	%		7.8 %	
Price/earnings ratio       19.1 x 8.3 x         Market to book value       88 % 97 %         Dividend yield       4.56 % 4.18 %       4.56 % 4.18 %         Dividend payout ratio       167.6 % 14.4 %       87.1 % 34.9 %         As a percentage of average assets       87.1 % 1.79 %       1.68 % 1.85 %         Net income       1.71 % 1.79 %       1.68 % 1.85 %         Provision for credit losses       0.22 % 0.24 %       0.24 % 0.29 %         Net income       0.17 % 1.09 %       0.29 % 0.50 %         Net income available to common shareholders       0.10 % 1.02 %       0.19 % 0.42 %         Profitability       0ther income (as a % of total revenue)       35.7 % 58.6 %       42.0 % 45.5 %         Efficiency ratio (non-interest expenses as a % of total revenue)       83.8 % 62.7 %       78.0 % 70.1 %         OTHER INFORMATION       3,125 3,159         Number of full-time equivalent employees       3,125 3,159         Number of branches       153 3,159	FINANCIAL RATIOS													
Price/earnings ratio       19.1 x 8.3 x         Market to book value       88 % 97 %         Dividend yield       4.56 % 14.18 %       4.56 % 4.18 %         Dividend payout ratio       167.6 % 14.4 %       87.1 % 34.9 %         As a percentage of average assets       87.1 % 1.79 %       1.68 % 1.85 %         Net income       1.71 % 1.09 % 0.24 %       0.24 % 0.29 %       0.50 %         Net income available to common shareholders       0.10 % 1.02 %       0.19 % 0.42 %         Profitability       Other income (as a % of total revenue)       35.7 % 58.6 %       42.0 % 45.5 %         Efficiency ratio (non-interest expenses as a % of total revenue)       83.8 % 62.7 %       78.0 % 70.1 %         OTHER INFORMATION         Number of full-time equivalent employees       3,125 3,159         Number of branches       153 3,159	Per common share													
Market to book value       88 %       97 %         Dividend yield       4.56 %       4.18 %       4.56 %       4.18 %         Dividend payout ratio       167.6 %       14.4 %       87.1 %       34.9 %         As a percentage of average assets       87.1 %       1.68 %       1.85 %         Net interest income       1.71 %       1.79 %       1.68 %       0.29 %         Net income       0.17 %       1.09 %       0.29 %       0.50 %         Net income available       0.10 %       1.02 %       0.19 %       0.42 %         Profitability       0ther income (as a % of total revenue)       35.7 %       58.6 %       42.0 %       45.5 %         Efficiency ratio (non-interest expenses as a % of total revenue)       83.8 %       62.7 %       78.0 %       70.1 %         OTHER INFORMATION         Number of full-time equivalent employees       3,125 (3,159)       3,159         Number of branches       153 (155)       155										19 1	¥		83 v	
Dividend yield       4.56 %       4.18 %       4.56 %       4.18 %         Dividend payout ratio       167.6 %       14.4 %       87.1 %       34.9 %         As a percentage of average assets         Net interest income       1.71 %       1.79 %       1.68 %       1.85 %         Provision for credit losses       0.22 %       0.24 %       0.29 %       0.50 %         Net income       0.17 %       1.09 %       0.29 %       0.50 %         Net income available       0.10 %       1.02 %       0.19 %       0.42 %         Profitability         Other income (as a % of total revenue)       35.7 %       58.6 %       42.0 %       45.5 %         Efficiency ratio (non-interest expenses as a % of total revenue)       83.8 %       62.7 %       78.0 %       70.1 %         OTHER INFORMATION         Number of full-time equivalent employees       3,125 (3,159)       3,159 (3,159)         Number of branches       153 (155)       155	•													
Dividend payout ratio 167.6 % 14.4 % 87.1 % 34.9 % As a percentage of average assets  Net interest income 1.71 % 1.79 % 1.68 % 1.85 % Provision for credit losses 0.22 % 0.24 % 0.29 % 0.50 % Net income available to common shareholders 0.10 % 1.02 % 0.19 % 0.42 % Profitability  Other income (as a % of total revenue) 35.7 % 58.6 % 42.0 % 45.5 % Efficiency ratio (non-interest expenses as a % of total revenue) 83.8 % 62.7 % 78.0 % 70.1 %   OTHER INFORMATION  Number of full-time equivalent employees Number of branches 153 155	Dividend yield	4.56	<b>%</b>		4.18 %									
As a percentage of average assets  Net interest income 1.71 % 1.79 % 1.68 % 1.85 % Provision for credit losses 0.22 % 0.24 % 0.29 % 0.29 % 0.50 % Net income available to common shareholders 0.10 % 1.02 % 0.19 % 0.42 % 0.42 % 0.45 % 0	Dividend payout ratio	167.6	%		14.4 %									
Net interest income       1.71       %       1.79       %       1.68       %       1.85       %         Provision for credit losses       0.22       %       0.24       %       0.29       %       0.29       %       0.50       %         Net income available       to common shareholders       0.10       %       1.02       %       0.19       %       0.42       %         Profitability         Other income (as a % of total revenue)       35.7       %       58.6       %       42.0       %       45.5       %         Efficiency ratio (non-interest expenses as a % of total revenue)       83.8       %       62.7       %       78.0       %       70.1       %         OTHER INFORMATION         Number of full-time equivalent employees       3,125       3,159         Number of branches       153       155	As a percentage of average assets													
Provision for credit losses         0.22         %         0.24         %         0.29         %         0.29         %           Net income         0.17         %         1.09         %         0.29         %         0.50         %           Net income available to common shareholders         0.10         %         1.02         %         0.19         %         0.42         %           Profitability           Other income (as a % of total revenue)         35.7         %         58.6         %         42.0         %         45.5         %           Efficiency ratio (non-interest expenses as a % of total revenue)         83.8         %         62.7         %         78.0         %         70.1         %           OTHER INFORMATION           Number of full-time equivalent employees         3,125         3,159           Number of branches         153         155	Net interest income	1.71	%		1.79 %					1.68	%		1.85 %	1
Net income       0.17 %       1.09 %       0.29 %       0.50 %         Net income available to common shareholders       0.10 %       1.02 %       0.19 %       0.42 %         Profitability       0ther income (as a % of total revenue)       35.7 %       58.6 %       42.0 %       45.5 %         Efficiency ratio (non-interest expenses as a % of total revenue)       83.8 %       62.7 %       78.0 %       70.1 %         OTHER INFORMATION         Number of full-time equivalent employees       3,125       3,159         Number of branches       153       155	Provision for credit losses	0.22	: %		0.24 %									
to common shareholders	Net income	0.17	′ %		1.09 %					0.29	%			
Profitability Other income (as a % of total revenue) 35.7 % 58.6 % 42.0 % 45.5 % Efficiency ratio (non-interest expenses as a % of total revenue) 83.8 % 62.7 % 78.0 % 70.1 %  OTHER INFORMATION Number of full-time equivalent employees Number of branches 153 155	Net income available													
Other income (as a % of total revenue)  Efficiency ratio (non-interest expenses as a % of total revenue)  83.8 % 62.7 % 78.0 % 70.1 %  OTHER INFORMATION  Number of full-time equivalent employees Number of branches  35.7 % 58.6 % 42.0 % 45.5 %  62.7 % 78.0 % 70.1 %  3,125 3,159  155	to common shareholders	0.10	%		1.02 %					0.19	%		0.42 %	•
Efficiency ratio (non-interest expenses as a % of total revenue)  83.8 % 62.7 %  78.0 % 70.1 %  OTHER INFORMATION  Number of full-time equivalent employees 3,125 3,159  Number of branches 153 155	•													
as a % of total revenue)  83.8 % 62.7 %  78.0 %  70.1 %  OTHER INFORMATION  Number of full-time equivalent employees Number of branches  3,125 155		35.7	′ %		58.6 %					42.0	%		45.5 %	•
OTHER INFORMATION  Number of full-time equivalent employees 3,125 3,159  Number of branches 153 155														
Number of full-time equivalent employees 3,125 3,159 Number of branches 153 155	as a % of total revenue)	83.8	%		62.7 %					78.0	%		70.1 %	·
Number of full-time equivalent employees 3,125 3,159 Number of branches 153 155	OTHER INFORMATION													
Number of branches 153 155										2 425			2 150	
100										-				
	Number of automated banking machines									293			284	

## Consolidated statement of income

				For the three-month periods ended					For the years ended		
	O	ctober 31		July 31	•	ober 31	0	ctober 31		October 31	
In thousands of dollars, except per share amounts (unaudited)		2004		2004		2003		2004		2003	
Interest income											
Loans	\$	169,487	\$		\$ 2	214,299	\$	690,789	\$	870,519	
Securities		14,521		12,384		17,743		57,546		76,502	
Deposits with other financial institutions		2,145		2,410		3,446		9,807		11,658	
		186,153		184,543	2	235,488		758,142		958,679	
Interest expense											
Deposits and other liabilities		109,785		109,258	1	45,416		455,950		587,711	
Subordinated debentures (note 5)		6,336		7,047		6,993		27,184		27,742	
		116,121		116,305	1	52,409		483,134		615,453	
Net interest income		70,032		68,238		83,079		275,008		343,226	
Provision for credit losses (note 3)		8,888		10,862		11,000		40,000		54,000	
		61,144		57,376		72,079		235,008		289,226	
Other income										•	
Fees and commissions on loans and deposits		22,063		22,076		24,556		89,183		101,452	
Revenues from treasury and financial market operation	s	789		5,734		9,672		30,620		50,858	
Brokerage operations		5,060		4,579		4,054		20,223		16,729	
Gain on disposal of assets (notes 2 and 9)		-		9,082		69,946		13,517		69,946	
Revenues from sale and management of											
mutual funds		3,182		3,140		2,804		12,886		10,654	
Revenues from registered self-directed plans		2,979		2,885		3,085		12,241		12,635	
Insurance revenues		1,504		1,141		1,181		6,061		6,694	
Securitization revenues (losses)		266		2,191		(120)		4,437		1,048	
Other		3,048		2,085		2,587		9,781		16,704	
		38,891		52,913	1	17,765		198,949		286,720	
		100,035		110,289	1	89,844		433,957		575,946	
Non-interest expenses											
Salaries and employee benefits		44,617		46,330		55,883		182,929		204,944	
Premises and technology		26,301		25,049		32,805		104,682		128,982	
Restructuring costs		-				16,634		•		19,725	
Other		20,369		20,121		20,517		82,108		88,129	
		91,287		91,500		25,839		369,719		441,780	
Income before income taxes										·	
and non-controlling interest											
in net income of a subsidiary		8,748		18,789		64,005		64,238		134,166	
Income taxes		1,618		4,860		12,533		14,551		38,659	
Income hefere non controlling interest						,		,		00,000	
Income before non-controlling interest in net income of a subsidiary		7,130		13,929		E4 470		40 607		05 507	
Non-controlling interest in net income		7,130		13,323		51,472		49,687		95,507	
of a subsidiary (note 4)		_		260		751		1,916		3,640	
Net income	\$	7,130	\$	13,669	\$	50,721	\$	47,771	\$	91,867	
	Ψ	7,100	Ψ	10,000	Ψ	00,121	Ψ	71,111	φ	<i>3</i> 1,00 <i>1</i>	
Preferred share dividends, including applicable		2 000		4 400		0.400		44 =00		40.040	
income taxes  Promium on redomption of preferred charge (note 6)		3,062		4,486		3,466		14,506		13,943	
Premium on redemption of preferred shares (note 6)				2,000		-		2,000		-	
Net income available to common shareholders	\$	4,068	\$	7,183	\$	47,255	\$	31,265	\$	77,924	
Average number of common shares (in thousands)											
Basic		23,511		23,490		23,426		23,485		23,416	
Diluted		23,539		23,524		23,465		23,521		23,457	
Net income per common share						·				, · - · · ·	
THE MOOTILE POLICE CONTINUES AND A CONTINUES A											
Basic	\$	0.17	\$	0.31	\$	2.02	\$	1.33	\$	3.33	

The accompanying notes are an integral part of the interim consolidated financial statements.

### Consolidated balance sheet

In thousands of dollars (unaudited)	October 31 2004	October 3: 2003
ASSETS		2000
Cash resources		
Cash and due from other financial institutions without interest	\$ 75,653	\$ 100,00°
Interest-bearing deposits with other financial institutions	252,779	622,923
Cheques and other items in transit, net (note 1)		111,809
	328,432	834,733
Securities		
Investment account	2,007,471	2,054,553
Trading account	995,004	1,016,323
	3,002,475	3,070,876
Assets purchased under reverse repurchase agreements	1,133,920	882,036
Loans (note 3)	<del></del>	
Personal	3,638,991	3,646,070
Residential mortgages	5,509,022	5,274,128
Commercial mortgages	604,085	705,101
Commercial and other	1,542,760	1,571,491
	11,294,858	11,196,790
Allowance for loan losses	(140,042)	
and the first four foods	11,154,816	(163,177 11,033,613
Other	11,104,010	11,000,010
Customers' liability under acceptances	144 920	225 206
Capital assets	144,830	235,286
Amounts related to derivative financial instruments	94,490	114,479
Goodwill	201,717	92,272
Other intangible assets (note 4)	54,029	54,029
Other assets Other assets	18,897	1,878
Other assets	473,870	418,566
	987,833 \$ 16,607,476	916,510 \$ 16,737,768
LIABILITIES AND SHAREHOLDERS' EQUITY	Ψ 10,007,470	<del>Ψ</del> 10,737,700
Deposits Personal	40.404.000	
Business and other	10,454,368	10,508,592
Dusiness and other	2,456,672	2,784,357
0.11	12,911,040	13,292,949
Other Chilipptions related to assets sold shout		
Obligations related to assets sold short	1,495,574	969,663
Obligations related to assets sold under repurchase agreements	15,907	173,246
Acceptances	144,830	235,286
Amounts related to derivative financial instruments	189,489	94,692
Other liabilities	713,359	656,792
	2,559,159	2,129,679
Subordinated debentures (note 5)	250,525	400,000
Non-controlling interest in a subsidiary (note 4)	-	41,827
Shareholders' equity		
Preferred shares (note 6)	210,000	200,000
Common shares (note 6)	248,593	246,813
Retained earnings	428,159	426,500
	886,752	873,313
	\$ 16,607,476	\$ 16,737,768

## Consolidated statement of changes in shareholders' equity

		For the years ended
	October 31	October 31
In thousands of dollars (unaudited)	2004	2003
Preferred shares (note 6)		
Balance at beginning of year	\$ 200,000	\$ 200,400
Issued during the year	110,000	-
Redeemed during the year	(100,000)	(400)
Balance at end of year	210,000	200,000
Common shares (note 6)		
Balance at beginning of year	246,813	246,230
Issued during the year	1,780	583
Balance at end of year	248,593	246,813
Retained earnings		
Balance at beginning of year	426,500	375,740
Net income	47,771	91,867
Dividends	•	•
Preferred shares, including applicable income taxes	(14,506)	(13,943)
Common shares	(27,248)	(27,164)
Preferred share issue costs, net of income taxes	(2,358)	-
Premium on redemption of preferred shares	(2,000)	-
Balance at end of year	428,159	426,500
TOTAL SHAREHOLDERS' EQUITY	\$ 886,752	\$ 873,313

The accompanying notes are an integral part of the interim consolidated financial statements.

### Consolidated statement of cash flows

					ree-mor	nth periods ended			For the years ende		
In thousands of dollars (unaudited)		October 31 2004		July 31 2004		October 31 2003		October 31 2004		October 31 2003	
		2004		2004		2003		2004		2003	
Cash flows relating to operating activities Net income	\$	7,130	\$	13,669	\$	50,721	\$	47 774	\$	04 967	
Adjustments to determine net cash flows :	Ψ	7,130	φ	13,009	Ψ	30,721	Ą	47,771	Ф	91,867	
Provision for credit losses		8,888		10,862		11,000		40,000		54.000	
Gains on securitization operations		0,000		(167)		11,000				54,000	
Net loss (gain) on disposal of capital assets		175				-		(1,437)		(1,859)	
Restructuring costs		173		(7)		17 200		408		2,491	
Gain on disposal of assets (notes 2 and 9)		•		(9,082)		17,360		(42 547)		19,725	
Net gains on sale of securities held for investment		(190)				(69,946)		(13,517)		(69,946)	
Future income taxes				(771)		(973)		(13,832)		(22,649)	
Depreciation and amortization		(521)		(1,461)		8,993		(3,304)		15,425	
Change in trading securities		8,331		8,291		11,128		35,755		43,142	
		(51,219)		(20,870)		(111,017)		21,319		(50,851)	
Change in accrued interest receivable  Change in assets related to derivative financial instruments		(2,611)		7,344		(6,669)		11,345		5,423	
•		(26,071)		32,806		(10,751)		(109,445)		(30,539)	
Change in accrued interest payable		(7,079)		(5,811)		28,722		(11,085)		53,590	
Change in liabilities related to derivative financial instruments		45,614		(50,460)		11,499		94,797		26,498	
Other, net		113,371		9,800		(29,906)		123,890		(20,710)	
		95,818		(5,857)		(89,839)		222,665		115,607	
ash flows relating to financing activities											
Change in deposits		63,332		438,741		356,978		(381,909)		209,531	
Change in obligations related to assets sold short		211,937		101,172		(256,026)		525,911		108,643	
Change in obligations related to assets sold											
under repurchase agreements		(448,825)		(219,544)		(111,922)		(157,339)		(274,616)	
Redemption of subordinated debentures (note 5)		(49,723)		(100,000)		-		(149,723)		-	
Issuance of preferred shares, net of issue costs (note 6)		(94)		-		•		106,588		-	
Redemption of preferred shares (note 6)		•		(102,000)		-		(102,000)		(400)	
Issuance of common shares, net of issue costs (note 6)		138		610		483		1,780		583	
Redemption of common shares of a subsidiary		-		-		(3,247)				(6,637)	
Dividends, including applicable income taxes		(9,880)		(11,298)		(10,642)		(42,514)		(42,816)	
		(233,115)		107,681		(24,376)	-	(199,206)		(5,712)	
Cash flows relating to investing activities											
Net proceeds from the sale of assets (note 2)		_		5.853		165,112		38,069		165,112	
Consideration paid for the privatization of a subsidiary (note 4)		245		(60,470)		100,112		(60,225)		100,112	
Net cash flows related to an acquisition of net assets		2-70		(00,470)		_		(00,223)		/20 427)	
Change in interest-bearing deposits with other				_		_		-		(28,427)	
financial institutions		292,448		(40.620)		(40E E06)		270 444		(057.054)	
Change in securities held for investment		232,440		(10,638)		(125,526)		370,144		(357,951)	
Acquisitions		(8,418,096)		(E 600 E00)		(7.0E0.E7E)		(00 050 707)		00 000 004	
Maturities		• • • •	,	(5,683,530)		(7,252,575)		(28,052,727)	(	30,226,364)	
Proceeds from sales		1,500		- - 754 500		164,394		28,572		186,997	
Change in loans		8,550,358		5,751,569		6,703,887		28,085,069		30,092,048	
		(124,927)		(198,538)		122,582		(338,789)		57,742	
Change in assets purchased under reverse		40.005		(400.000)		405.000		(0.54.00.0)			
repurchase agreements		46,065		(169,923)		425,296		(251,884)		(12,206)	
Proceeds from mortgage loan securitizations		·		96,438		-		149,072		39,836	
Acquisitions of capital assets		(5,533)		(4,273)		-		(18,017)		(11,229)	
Proceeds from disposal of capital assets		17		42				2,909		7,658	
		342,077		(273,470)		203,170		(47,807)		(86,784)	
hange in cash and cash equivalents during the period		204,780		(171,646)		88,955		(24,348)		23,111	
ash and cash equivalents at beginning of period		(17,318)		154,328		122,855		211,810		188,699	
ffect of adopting the standard on generally accepted accounting				·		,		,		,	
principles relating to cheques and other items in transit (note 1)		(111,809)		-		-		(111,809)		-	
ash and cash equivalents at end of period	\$	75,653	\$	(17,318)	\$	211,810	\$	75,653	\$	211,810	
ash and cash equivalents at end of period represented by:	<u> </u>					,			<u> </u>	,0.0	
· · · · · · · · · · · · · · · · · · ·	_		_	E0 :	_				_		
Cash and due from other financial institutions without interest	\$	75,653	\$	59,485	\$	100,001	\$	75,653	\$	100,001	
Cheques and other items in transit, net				(76,803)		111,809				111,809	
	\$	75,653	\$	(17,318)	\$	211,810	\$	75,653	\$	211,810	
Supplemental disclosure relating to cash flows:											
Interest paid during the period	\$	104,578	\$	126,154	\$	174,404	\$	476,965	\$	620,218	
Income taxes paid during the period	Š	3,751	\$	3,146	\$	5,133	\$	23,373	\$	24,994	
The accompanying notes are an integral part of the interim consolidated financial statements	÷	-,		-,,		-,,,,,,				_1,004	

The accompanying notes are an integral part of the interim consolidated financial statements.

### Notes to consolidated financial statements

(unaudited)

## 1. ACCOUNTING POLICIES

The unaudited interim consolidated financial statements of Laurentian Bank of Canada have been prepared by management, which is responsible for the integrity and fairness of the financial information presented. These interim consolidated financial statements have been prepared in accordance with the *Bank Act*, which states that except as otherwise specified by the Superintendent of Financial Institutions of Canada, the interim consolidated financial statements are to be prepared in accordance with Canadian generally accepted accounting principles (GAAP) for interim financial statements. Accordingly, they do not reflect all of the information and disclosures required by GAAP for complete financial statements. The significant accounting policies used in the preparation of these interim consolidated financial statements, including the accounting requirements of the Superintendent, are the same as those in the Bank's annual consolidated audited financial statements as at October 31, 2003, except as described below. These accounting policies conform to GAAP. These interim consolidated financial statements should be read in conjunction with those annual consolidated audited financial statements reflect amounts, which are based on the best estimates and judgement of management. Actual results may differ from these estimates. Certain comparative figures have been reclassified to conform to the current period presentation.

#### GENERALLY ACCEPTED ACCOUNTING PRINCIPLES

In July 2003, the Canadian Institute of Chartered Accountants (CICA) issued Handbook Section 1100, "Generally Accepted Accounting Principles." This section establishes standards for financial reporting in accordance with GAAP and provides guidance on sources to consult when selecting accounting policies and determining appropriate disclosures when a matter is not dealt with explicitly in the primary sources of GAAP. The initial adoption of this new section, on a prospective basis on November 1, 2003, did not have any significant impact on the Bank's consolidated financial statements, except as indicated hereafter.

On August 1, 2004, the Bank amended, also on a prospective basis, the presentation in the financial statements of certain amounts receivable which, historically, were accounted for based on their net value in cheques and other items in transit, in accordance with industry practices. Certain amounts receivable are now presented on a gross basis according to their nature in due from other financial institutions without interest and Business and other deposits, while other amounts receivable continue to be presented on the basis of their net value in other assets and liabilities. In addition, under the new rules, purchases and sales of debt or equity instruments of the Bank by the entities of the group are now accounted for as a reduction of the corresponding equity or debt instruments. Previously, such securities were recorded at market value in the trading accounts.

#### **DERIVATIVE FINANCIAL INSTRUMENTS**

On November 1, 2003, the Bank adopted CICA Accounting Guideline no. 13 "Hedging Relationships" (AcG-13) and Emerging Issues Committee Abstract no. 128 "Accounting for trading, speculative or non-hedging derivative financial instruments" (EIC-128). This guideline establishes certain qualifying conditions for the use of hedge accounting, which are more stringent than previous standards.

Derivatives are primarily used to manage the Bank's exposure to interest rate and currency risks, and occasionally, in trading activities or to serve the needs of customers.

Derivatives used to manage the Bank's interest rate risks are accounted for using the accrual method. Under this method, interest income or expense on these derivative instruments is accrued and included in interest income or expense in the consolidated statements of income.

When derivatives are used to manage its own exposure, the Bank determines for each derivative whether hedge accounting can be applied. If hedge accounting can be applied, a hedge relationship is designated as a fair value hedge or a cash flow hedge. The hedge is documented detailing, among other things, the item being hedged, the risk management objective, the hedging strategy and the method of measuring its effectiveness. The derivative must be highly effective in accomplishing the objective of offsetting either changes in the fair value or cash flows attributable to the risk being hedged both at inception and over the life of the hedge. Effectiveness is generally reviewed on a monthly basis using statistical regression models.

Fair value hedge transactions predominantly use interest rate swaps to hedge the changes in the fair value of an asset, liability or firm commitment. Cash flow hedge transactions predominantly use interest rate swaps to hedge the variability in cash flows related to a variable rate asset or liability. When a derivative functions effectively as a fair value or cash flow hedge, the fair value of the derivative is recognized in other assets or liabilities, on a gross basis, and the profit or loss of the derivative is deferred.

Hedge accounting is discontinued prospectively when the derivative no longer qualifies as an effective hedge or the derivative is terminated or sold. The deferred gain or loss is recognized in net interest income during the periods in which the hedged item affects income. Hedge accounting is also discontinued upon the sale or early termination of the hedged item. At that time, the deferred gain or loss is recognized in other income.

#### 1. ACCOUNTING POLICIES (CONTINUED)

Non-trading derivatives that do not qualify for hedge accounting are carried at fair value in other assets or liabilities, on a gross basis, with changes in fair value recorded in other income. These non-trading derivatives are still eligible for designation in future hedging relationships. Upon a designation, any previously recorded fair value on the consolidated balance sheet is amortized to other income over the remaining life of the derivative.

When used in trading activities or to serve the needs of customers, the realized and unrealized gains and losses on derivatives are recognized in other income. Unrealized gains and losses are reported on a gross basis in other assets or liabilities.

Market values are determined using pricing models that incorporate current market and contractual prices of the underlying instruments, time value of money, yield curves and volatility factors.

Margin requirements are also included in other assets.

In the past, under the previous standards, derivative portfolios were valued at prevailing market rates when used in trading activities or to meet the needs of customers. Realized and unrealized gains and losses were included in other income. When derivatives were used to manage the Bank's own exposure, income and expenses were recognized over the term of the transaction in net interest income, while the realized gains and losses were generally deferred and amortized to net interest income over the life of the hedged items.

Due to the initial application of this guidance, as at November 1, 2003, other assets and deferred gains were increased by \$108,810,000, of which \$19,087,000 related to derivative financial instruments still qualifying for hedge accounting. In addition, other liabilities and deferred losses were increased by \$102,553,000, of which \$4,434,000 related to derivative financial instruments still qualifying for hedge accounting. These adjustments were intended to recognize in the balance sheet the fair value of derivatives which, up until then, had been deferred. Under the new guidance transition rules, the net deferred losses related to the derivative financial instruments no longer qualifying for hedge accounting as at November 1, 2003 amounted to \$8,396,000. These deferred losses are recognized in earnings over the remaining term of the hedging items.

#### **FUTURE CHANGES TO ACCOUNTING POLICIES**

#### Consolidation of variable interest entities

In September 2004, the CICA issued a revised version of Accounting Guideline 15, "Consolidation of Variable Interest Entities" (AcG-15). AcG-15 provides guidance for applying consolidation principles to certain entities that are subject to control on a basis other than ownership of voting interests. Under this new standard, the Bank must consolidate these entities if it is the principal beneficiary thereof, that is, if as a result of its investments or the relationships it has with these entities, the Bank risks being exposed to a majority of their expected losses or is in a position to benefit from a majority of their expected residual returns. Where the Bank holds a significant variable interest in a variable interest entity (VIE) that it has not consolidated, certain disclosures regarding the nature, purpose, size and activities of the VIE must also be made. AcG-15 will be effective for all periods starting on or after November 1, 2004 on a retroactive basis without restatement of prior period figures of the entities subject to the standard. The Bank is currently completing its analysis of the entities subject to this guideline. Subject to the confirmation of certain interpretations, based on the preliminary analyses, the possible consolidation of these entities as at November 1, 2004 should not have a significant impact on shareholders' equity or net income.

#### Securitization conduits

The Bank securitizes its own assets through single-seller and multi-seller securitization conduits. Based on its assessment, the Bank could consolidate the operations of certain of these single-seller conduits.

#### Mutual funds

Through its ownership interest in the joint venture BLC-Edmond de Rothschild Asset Management Inc., the Bank is the sponsor of several mutual funds that are VIEs. The Bank charges fees, mainly based on the value of assets under management, in respect of the management and administration of these funds. The Bank provides no guarantee with respect to these funds. In certain circumstances, particularly for certain funds in which the Bank also holds units relating to investments in seed capital, certain funds may need to be consolidated.

#### Other entities

The Bank acts as trustee of a certain number of personal trusts for which it levies fees. Based on its assessment, the application of AcG-15 is not expected to affect the Bank, since it is not the principal beneficiary of these entities.

#### Presentation of liabilities and equity

In January 2004, the CICA issued revised Section 3860, "Financial Instruments – Disclosure and Presentation", to require that obligations that can be settled, at the issuer's option, by a variable number of the issuer's own equity instruments be presented as liabilities. The revised recommendations are applicable on a retroactive basis with restatement of corresponding amounts.

The application of this revised standard as at November 1, 2004 will not have any impact on the liabilities and equities of the Bank since the securities issued by the Bank as at November 1, 2004 qualify to be presented as equity items.

However, the revised standard will result in certain reclassifications of comparative figures for the year ended October 31, 2004 relative to the redemption of Preferred Shares, Series 7 and 8 in June 2004.

## 2. DISPOSAL OF ASSETS

#### A) DISPOSAL OF THE DEBIT AND CREDIT CARD TRANSACTION PROCESSING ACTIVITIES

On July 9, 2004, the Bank entered into an agreement to sell its debit and credit card transaction processing activities. The sale price, paid in cash, amounted to \$3,900,000, for a gain of approximately \$3,631,000 (\$3,042,000 net of taxes), net of related transaction costs. Capital assets, in the amount of \$244,000, net of accumulated depreciation were sold as part of the transaction. These operations were previously presented in the Other segment. The gain resulting from the sale was attributed to the Retail Financial Services and Other segments for \$300,000 and \$3,331,000 respectively.

#### B) DISPOSAL OF CERTAIN RIGHTS TO SERVICE MUTUAL FUND ACCOUNTS

On July 8, 2004, the Bank completed the sale of certain rights to service mutual funds in Ontario and Western Canada. The sale price, paid in cash, amounted to \$1,953,000, for a gain of \$1,928,000 (\$1,605,000 net of taxes), net of related transaction costs. These operations were previously presented in the Retail Financial Services segment. The gain was attributed to the Retail Financial Services and Other segments for \$900,000 and \$1,028,000 respectively.

#### C) DISPOSAL OF A CREDIT CARD LOAN PORTFOLIO

On February 2, 2004, the Bank sold its Ontario and Western Canada credit card loan portfolio and related contract rights, valued at \$27,891,000. The sale price, paid in cash on February 2, 2004, amounted to approximately \$32,216,000, for a gain of \$4,435,000 (\$3,794,000 net of taxes), net of related transaction and conversion fees. These assets were included in the Retail Financial Services segment. The gain resulting from the sale was attributed to the Retail Financial Services and Other segments for \$2,400,000 and \$2,035,000 respectively.

### 3. LOANS

#### A) LOANS AND IMPAIRED LOANS

		G	Fross amount	 	 AS at	Octo	ober 31, 2004
In thousands of dollars	Gross amount of loans		of impaired loans	Specific allowances	General allowances		Total allowances
Personal loans	\$ 3,638,991	\$	18,103	\$ 10,059	\$ 23,795	\$	33,854
Residential mortgages	5,509,022		13,199	3,935	5,832	•	9,767
Commercial mortgages	604,085		15,482	6,064	3,625		9,689
Commercial loans and other	1,542,760		80,213	54,734	23,063		77,797
Unallocated general allowance			-	-	8,935		8,935
	\$ 11,294,858	\$	126,997	\$ 74,792	\$ 65,250	\$	140,042

		 Gross amount		AS at	Octo	ber 31, 2003
In thousands of dollars	Gross amount of loans	of impaired loans	Specific allowances	General allowances		Total allowances
Personal loans	\$ 3,646,070	\$ 19,594	\$ 9,311	\$ 19.715	\$	29,026
Residential mortgages	5,274,128	13,991	3,741	5,611	·	9,352
Commercial mortgages	705,101	13,030	6,048	7,561		13,609
Commercial loans and other	1,571,491	138,571	66,827	20,167		86,994
Unallocated general allowance	-	 <u> </u>	 -	 24,196		24,196
	\$ 11,196,790	\$ 185,186	\$ 85,927	\$ 77,250	\$	163,177

#### 3. LOANS (CONTINUED)

#### B) SPECIFIC ALLOWANCES LOR LOAN LOSSES

2004 2003 Commercial Total Total Personal Residential Commercial loans and specific specific allowances allowances in thousands of dollars loans mortgages mortgages other Balance at beginning of year \$ 9,311 \$ 3,741 \$ 6,048 \$ 66,827 \$ 85,927 \$ 132,381 Provision for credit losses recorded in the consolidated statement of income 25.625 1,675 3,127 21,573 52,000 58.000 Allowance for loan losses resulting from sale of branches (note 9) (356)46 (427)(737)4,500 Write-offs (29, 202)(1,733)(3,171)(33,781)(67,887)(113,380)Recoveries 4,681 252 14 542 5,489 4,426 Balance at end of year \$ 10,059 \$ 3,935 \$ 6,064 54,734 \$ 74,792 85,927

#### C) GENERAL ALLOWANCES FOR LOAN LOSSES

								For the	years	ended October 31
								2004		2003
					Commercial	Unallocated		Total		Total
	Personal	Residential	(	Commercial	loans and	general		general		general
in thousands of dollars	loans	mortgages	_	mortgages	other	allowance		allowances		allowances
Balance at beginning										
of year	\$ 19,715	\$ 5,611	\$	7,561 \$	20,167	\$ 24,196	\$	77,250	\$	85,500
Change during the year	4,080	221		(3,936)	2,896	(3,261)	•		·	-
Reduction in provision for	·			, ,	•	( )				
credit losses recorded										
in the consolidated										
statement of income	_	-		_	-	(12,000)		(12,000)		(4,000)
Allowances for loan losses						(,,		(,,		( .,,
resulting from sale of										
branches	-	-			_	-		-		(4,500)
Allowances for loan										(.,000)
losses resulting										
from an acquisition	-	-		-	-	-				250
Balance at end of year	\$ 23,795	\$ 5,832	\$	3,625 \$	23,063	\$ 8,935	\$	65,250	\$	77,250

## 4. PRIVATIZATION OF B2B TRUST

Following the approval of B2B Trust's shareholders at a special meeting of shareholders, B2B Trust and a wholly owned subsidiary of the Bank amalgamated on June 8, 2004. As part of this amalgamation, the Bank acquired all of the outstanding common shares of B2B Trust that it previously did not own. The purchase price for the additional participation of 22.7% (25.2% taking into account the exercised options issued in accordance with B2B Trust's share purchase option plan) was \$60,225,000, which was paid in cash. The purchase method of accounting was used to account for the acquisition of the B2B Trust non-controlling interest.

This transaction resulted in an increase in other intangible assets of \$18,278,000, a net credit adjustment of \$2,813,000 to reflect the fair value of financial instruments acquired, the recognition of a future income tax liability of \$5,413,000, as well as a reduction in non-controlling interest in a subsidiary of \$50,173,000. Other intangible assets consist of contractual relations with financial intermediaries and the associated client relationships. These assets are amortized over 15 years.

## 5. REDEMPTION OF SUBORDINATED DEBENTURES

As at October 31, 2004, the Bank had repurchased \$49,475,000 Debentures, Series 8 on the market for an amount totalling \$49,723,000. These securities, which are currently being held in a trading account, are treated as a reduction of the corresponding obligation in accordance with the new CICA Section 1100, "Generally Accepted Accounting Principles." Subsequent to this transaction, a loss of \$248,000 was recognized under other income in the consolidated statement of income.

On June 1, 2004, the Bank redeemed all of its 5.75% Debentures, Series 7, due 2009, of a notional amount of \$100,000,000, plus accrued and unpaid interest to the date of repayment. As part of this transaction, costs of \$1,063,000 were charged to income (see note 11).

For the years ended October 31

## 6. CAPITAL STOCK

#### Issuance of preferred shares

On April 15, 2004, the Bank issued 4,400,000 Preferred Shares, Series 10 at a price of \$25 per share, for an aggregate amount of \$110,000,000, entitling the holders to a non-cumulative preferential quarterly dividend of \$0.328 per share. On or after June 15, 2009, the Bank will be able to redeem these shares at a price of \$25 each plus, if the redemption takes place before June 15, 2013, a premium of \$1 which will decrease to zero depending on the date of redemption. Moreover, the Bank will be able, on or after June 15, 2009, to convert all or a portion of the Preferred Shares, into a round number of common shares determined by dividing the redemption price then applicable by the greater of \$2.50 or 95% of the weighted average prevailing market price of the common shares at that date. Net proceeds totalled \$106,588,000, net of issue costs.

#### Redemption of preferred shares

On June 16, 2004, the Bank redeemed all of its Non-Cumulative Class A Preferred Shares, Series 7 and 8 at a price of \$25.50 per share, for a total consideration of \$102,000,000, including a redemption premium of \$2,000,000, together with declared and unpaid dividends to the redemption date. These preferred shares called for redemption ceased to be entitled to dividends from the redemption date.

#### Issuance of common shares

During the fourth quarter of 2004, 6,275 common shares (75,758 common shares for the year ended October 31, 2004) were issued under the employee share purchase option plan for the management of the Bank for a cash consideration of \$138,000 (\$1,780,000 for the year ended October 31, 2004).

Issued and outstanding	As at Octobe	As at October 31, 200			
In thousands of dollars, except number of shares	Number of shares	Amount	Number of shares		Amount
Class A Preferred Shares (1)					
Series 7	- \$	_	2,000,000	\$	50,000
Series 8	-	-	2,000,000		50,000
Series 9	4,000,000	100,000	4,000,000		100,000
Series 10	4,400,000	110,000	-		
Total preferred shares	8,400,000	210,000	8,000,000		200.000
Common Shares	23,511,343	248,593	23,435,585		246,813
Total capital stock	\$	458,593		\$	446.813

<sup>(1)</sup> The preferred shares are convertible into common shares. However, the number of shares issuable on conversion is not determinable until the date of conversion.

	As at October 31, 2004	As at October 31, 2003
	Number	Number
Share purchase options		
Oustanding at end of year	476,089	595,522
Exercisable at end of year	416,239	476,848

## 7. EMPLOYEE FUTURE BENEFITS

	For the three	ee-month periods end	ed October 31	For the years ended October 31			
n thousands of dollars		2004	2003	2004	2003		
Defined benefit pension plans expense	\$	2,159 \$	3,726 \$	11,615 \$	10,127		
Defined contribution pension plan expense		469	606	1,970	2,361		
Other plans expense		676	505	2,623	2,003		
Total	\$	3,304 \$	4,837 \$	16,208 \$	14,491		

## 8. RESTRUCTURING COSTS

The following table presents the change in restructuring costs. The balance of these costs is included in other liabilities in the consolidated balance sheet.

2003 Program

In thousands of dollars	 nises and hnology	Human resources	Total restructuring costs
Balance at beginning of year  Amount used during the nine-month period ended July 31, 2004	\$ 5,944	\$ 3,163	\$ 9,107
Retail Financial Services	2,039	1,302	3,341
Commercial Financial Services	410	718	1,128
Wealth Management and Brokerage	-	10	10
Other	 932	933	 1,865
Balance as at July 31, 2004	2,563	 200	2,763
Amount used during the three-month period ended October 31, 2004			 
Retail Financial Services	71	-	71
Commercial Financial Services	109	-	109
Other	12	200	212
Balance at end of year	\$ 2,371	\$ •	\$ 2,371

The expense reduction program is substantially completed as at the end of fiscal 2004. The provision as at October 31, 2004 consists primarily of a liability in respect of future lease payments for certain vacant premises.

# 9. COSTS RELATED TO THE TRANSFER OF ACTIVITIES AND OTHER COSTS TO DISPOSE OF THE ONTARIO AND WESTERN CANADA BRANCHES

As at October 31, 2003, a provision of \$11,783,000 was set up to cover expenses related to the transfer of activities and other costs to dispose of the Ontario and Western Canada branches, of which \$1,839,000 was used at that time. During the year ended October 31, 2004, the amount used totalled \$4,644,000 (\$236,000 during the three-month period ended October 31, 2004). Subsequent to the finalization of the system conversion, the provisions were reduced by \$2,786,000 to reflect a lower cost level than initially estimated. In addition, a provision for credit losses related to the branches in Ontario and Western Canada, initially constituted on October 31, 2003, was written down by \$737,000 due to better-than-anticipated recoveries.

## 10. CONTINGENCIES

#### Renewal of collective agreement

On February 2, 2003, the Bank and the union representing its unionized employees agreed to have an arbitration board determine the content of the next collective agreement via a binding decision. The arbitration board must, among other things, determine the scope of certain retroactive adjustments affecting employee compensation as of the expiry of the collective agreement. Provisions have been recorded in this regard using management's best estimates. The final settlement may result in a material change in the amount recognized.

## 11. SUBSEQUENT EVENTS

#### A) SALE OF BLC-EDMOND DE ROTHSCHILD ASSET MANAGEMENT INC.

On November 4, 2004, the Bank entered into an agreement in principle to sell the joint venture BLC-Edmond de Rothschild Asset Management Inc., which consisted of mutual fund operations and certain private and institutional financial management operations. This transaction also provides for the implementation of a 10-year distribution agreement. The Bank expects to conclude the sale of the operation during the first quarter of 2005 subject to regulatory approvals.

The agreement provides for the payment of an initial amount of \$65,000,000 on the closing date of the transaction and a final amount of \$8,000,000 at the end of the fifth year. The initial amount is subject to a recovery clause that may reach up to \$28,000,000 within the first five years, if certain minimal net sales conditions are not met. The final amount is also subject to certain conditions, based on sales. This agreement could enable the Bank to realize a gain that may exceed \$30,000,000, subject to certain conditions, including sales results. The Bank plans to account for a portion of this gain as at the closing date of the transaction, and the remaining amount subsequently.

The operating results and financial position related to such operations, included in these consolidated financial statements, are presented below.

These operations are presented in the Wealth Management and Brokerage segment.

						periods ended			For t	he years ende
In thousands of dollars	Octobe	er 31, 2004	Ju	ıly 31, 2003	Octob	er 31, 2003	Octob	er 31, 2004	Octo	ber 31, 2003
Other income	\$	1,446	\$	1,471	\$	1,203	\$	5,629	\$	4,279
Net income (loss)	\$	(8)	\$	168	\$	2	\$	204	\$	(189
Assets held for sale and the liabi	lities related to these a	esets are de	atailed	l as follows						
	lities related to these a	ssets are de	etailed	d as follows	:		As at	31 october	As a	
Assets held for sale and the liabil In thousands of dollars Total assets	lities related to these a	ssets are de	etailed	d as follows	:		As at	31 october 2004 16.101	As a	at 31 octobe 2003 15,548

#### B) REDEMPTION OF SUBORDINATED DEBENTURES

On November 9, 2004, the Bank announced plans to redeem all Debentures, Series 8 on December 15, 2004 for a total value of \$100,000,000.

# 12. SEGMENTED INFORMATION

Non-controlling interest in net income of a subsidiary

\$

597

\$ 10,842,965

\$ 10,635,308 \$ 11,021,492 4,490

\$ 2,542,935

\$ 2,040,352 \$ 55,476 \$

Net income

Average assets (3)
Average loans (3)
Average deposits (4)

												ber 31, 2004
In thousands of dollars		RFS		CFS		B2B		WMB		Other		Tota
Net interest income (1)	\$	59,667	\$	•	\$	11,096	\$	334	\$	(14,756)	\$	70,03
Other income		20,635		8,268		3,379		6,533		76		38,89
Total revenue		80,302		21,959		14,475		6,867		(14,680)		108,92
Provision for credit losses (2)		5,498		2,272		1,118		-		-		8,88
Non-interest expenses		68,892		8,894		8,831		5,503		(833)		91,28
Income before income taxes		5,912		10,793		4,526		1,364		(13,847)		8,74
Income taxes (recovery)		2,090		3,832		1,381		79		(5,764)		1,61
Net income	\$	3,822	\$	6,961	\$	3,145	\$	1,285	\$	(8,083)	\$	7,13
Average assets 💝	\$	8,489,535	\$	2,304,221	\$	2,567,924	\$	1,487,091	\$	1,469,348	\$	16,318,11
Average loans (3)	\$	8,229,309	\$	1,915,135	Ś	1,809,517	\$	7	\$	(1,132,855)	Š	10,821,11
Average deposits **	\$	9,357,813	\$	85,734	\$	2,238,997	\$	24	\$	1,309,887	\$	12,992,45
										For the		onth period end
n thousands of dollars		RFS		CFS		B2B		WMB		Other		Tot
Net interest income (1)	\$	59,975	\$	14,140	\$	10,781	\$	336	\$		\$	
Other income	Ψ	21,923	Ψ	7,331	φ	3,247	Φ	6,088	Ф	(16,994) 14,324	Þ	68,23 <b>52</b> ,91
Total revenue		81,898		21,471		14.028		6,424				
Provision for credit losses		5,751		2,897		2,214		0,424		(2,670)		121,15 10,86
Non-interest expenses		68,892		9,140		9,062		5,233		(827)		91,50
Income (loss) before income taxes				9,0		0,002		0,200		(021)		31,30
and non-controlling interest												
in net income of a subsidiary		7,255		9,434		2,752		1,191		(1,843)		18,78
Income taxes (recovery)		2,527		3,308		1,065		419		(2,459)		4.86
Non-controlling interest in net income				•		•				(-,,		.,
of a subsidiary		-		-		260		-		_		26
Net income	\$	4,728	\$	6,126	\$	1,427	\$	772	\$	616	\$	13,66
Average assets (3)	\$	8,338,125	\$	2,365,007	\$	2,520,234	\$	1,430,699	\$	1,463,905	\$	16,117,97
Average loans (3)	\$	8,139,877	\$	1,949,714	\$	1,855,260	\$	1,430,033	\$	(1,246,321)	\$	10,117,97
Average deposits "	\$	9,247,462	\$	86,578		2,209,407	\$	59	\$	1,259,022	\$	12,802,52
										For the t		onth period end ber 31, 200
n thousands of dollars		RFS		CFS		B2B		WMB		Other (6)		Tota
Net interest income	\$	65,755	\$	15,256	\$	11,254	\$	324	\$	(9,510)	\$	83,07
Other income		23,376		6,344		3,832		5,329		78,884		117,76
Total revenue		89,131		21,600		15,086		5,653		69,374		200,84
Provision for credit losses (2)		6,229		4,326		445		-		,		11,00
Non-interest expenses		81,933		9,774		9,316		4,440		20,376		125,83
ncome before income taxes								<u> </u>				
and non-controlling interest												
in net income of a subsidiary		969		7,500		5,325		1,213		48,998		64,00
ncome taxes		372		3,010		2,034		405		6,712		12,53
Non-controlling interest in net income						•				•		,_,

751

\$

\$

808

8 262

1,159,962

42,286

1,288,828

\$ (1,809,224) \$ 1,796,629

2,540

\$ 2,611,548

\$ 2,003,502 \$ 2,341,504

2	0
_	o
_	_

751

50,721

18,446,238 12,869,946 15,215,363

\$ \$ \$

#### 12.SEGMENTED INFORMATION (CONTINUED)

For the year ended October 31, 2004

· · · · · · · · · · · · · · · · · · ·		 		 				DC1 01, 2007
In thousands of dollars	RFS	CFS	B2B	WMB		Other		Total
Net interest income (1)	\$ 238,201	\$ 56,860	\$ 43,052	\$ 1,344	\$	(64,449)	\$	275,008
Other income	87,267	32,384	15,109	26,030	•	38,159	•	198,949
Total revenue	325,468	 89,244	58,161	27,374		(26,290)		473,957
Provision for credit losses (4)	19,762	15,646	4,592	-		•		40,000
Non-interest expenses	269,246	35,993	36,820	21,456		6,204		369,719
Income before income taxes and non-controlling interest								
in net income of a subsidiary	36,460	37,605	16,749	5,918		(32,494)		64,238
Income taxes	12,719	13,176	4,636	1,644		(17,624)		14,551
Non-controlling interest in net income								
of a subsidiary	-	-	1,916	-		-		1,916
Net income	\$ 23,741	\$ 24,429	\$ 10,197	\$ 4,274	\$	(14,870)	\$	47,771
Average assets (9)	\$ 8,366,372	\$ 2,370,500	\$ 2,579,158	\$ 1,451,752	\$	1,558,969	\$	16,326,751
Average loans (*)	\$ 8,154,258	\$ 1,938,158	\$ 1,883,055	\$ 8	\$	(1,280,220)	\$	10,695,259
Average deposits `~	\$ 9,234,770	\$ 85,065	\$ 2,270,715	\$ 133	\$	1,293,339	\$	12,884,022

For the year ended October 31, 2003

In thousands of dollars	RFS	CFS <sup>(4)</sup>	B2B	WMB <sup>(5)</sup>	 Other (6)	Total
Net interest income	\$ 274,167	\$ 62,797	\$ 46,815	\$ 1,256	\$ (41,809)	\$ 343,226
Other income	 95,227	29,766	15,715	29,715	116,297	286,720
Total revenue	369,394	92,563	62,530	30,971	74,488	629,946
Provision for credit losses (2)	28,834	23,516	1,650	-		54,000
Non-interest expenses	312,903	34,750	 37,627	19,373	37,127	441,780
Income before income taxes and non-controlling interest						
in net income of a subsidiary	27,657	34,297	23,253	11,598	37,361	134,166
Income taxes	10,853	13,538	8,631	2,865	2,772	38,659
Non-controlling interest in net income						
of a subsidiary	-	-	3,640	 -	-	3,640
Net income	\$ 16,804	\$ 20,759	\$ 10,982	\$ 8,733	\$ 34,589	\$ 91,867
Average assets (3)	\$ 10,986,717	\$ 2,693,434	\$ 2,637,578	\$ 1,367,399	\$ 862,893	\$ 18,548,021
Average loans (3)	\$ 10,762,710	\$ 2,154,194	\$ 2,094,479	\$ 9	\$ (2,196,895)	\$ 12,814,497
Average deposits (*)	\$ 10,975,978	\$ 36,999	\$ 2,359,322	\$ 257	\$ 1,845,962	\$ 15,218,518

- RFS The Retail Financial Services segment covers the full range of savings, investment, financing and transactional products and services offered through its direct distribution network, which includes branches, the electronic network and the call centres, as well as Point-of-Sale financing, agent deposits and broker mortgages across Canada. This business segment also offers Visa credit card services and insurance products as well as trust services.
- CFS The Commercial Financial Services segment handles commercial loans and larger financings as part of banking syndicates, as well as commercial mortgage financing, leasing, factoring and other services.
- B2B The B2B Trust business segment supplies generic and complementary banking and financial products to independent financial advisors and non-bank financial institutions across Canada.
- WMB Wealth Management and Brokerage consists of the activities of the subsidiary Laurentian Bank Securities Inc. and the Bank's share of the joint venture BLC Edmond de Rothschild Asset Management Inc. (see note 11).
- Other The category "Other" includes treasury and securitization activities and other activities of the Bank including revenues and expenses that are not attributable to the above-mentioned segments.
- (1) In 2004, the Bank reviewed its internal transfer pricing assumptions and modified net interest margin allocation between segments.
- (2) Includes the reversal of general allowances for loan losses of \$5.4 million attributed to the Retail Financial Services segment and \$6.6 million (\$4.0 million in 2003) attributed to the Commercial Financial Services segment.
- (3) Assets and liabilities are disclosed on an average basis as this measure is most relevant to a financial institution.
- (4) Includes the provision for loan losses of \$10.0 million (\$6.5 million net of taxes) related to the exposure to Air Canada.
- (5) Includes the gain of \$8.5 million (\$6.7 million net of taxes) on the sale of shares of TSX Group Inc.
- (6) Includes the gain on sale of branches of \$69.9 million (\$54.9 million net of taxes) and restructuring cost of \$16.6 million (\$10.8 million net of taxes) during the fourth quarter of 2003 totalling \$19.7 million (\$12.8 million net of taxes) during the year 2003.

## Other income

In thousands of dollars (unaudited)	Q4		Q3		2004 Q2		Q1		Total
Fees and commissions on loans and deposits Deposit service charges Lending fees Card service revenues	\$ 11,317 8,255 2,491	\$	11,461 7,487 3,128	\$	11,728 8,572 2,530	\$	11,311 7,814 3,089	\$	45,817 32,128 11,238
Sub-total - fees and commissions on loans and deposits	22,063		22,076		22,830		22,214		89,183
Other Revenues from treasury and financial market operations Brokerage operations Gain on disposal of assets Revenues from sale and management of mutual funds Revenues from registered self-directed plans Insurance revenues Securitization revenues Other	789 5,060 - 3,182 2,979 1,504 266 3,048		5,734 4,579 9,082 3,140 2,885 1,141 2,191 2,085		11,391 5,128 4,435 3,582 3,326 1,591 1,713 2,647		12,706 5,456 - 2,982 3,051 1,825 267 2,001		30,620 20,223 13,517 12,886 12,241 6,061 4,437 9,781
Sub-total - other	16,828		30,837		33,813		28,288		109,766
Total - other income	\$ 38,891	\$	52,913	\$	56,643	\$	50,502	\$	198,949
As a % of average assets	0.95	%	1.31	%	1.41	%	1.22	%	1.22 %
In thousands of dollars (unaudited)	Q4		Q3		2003 Q2		Q1		Total
Fees and commissions on loans and deposits Deposit service charges Lending fees Card service revenues	\$ 12,939 8,456 3,161	\$	13,166 9,152 3,267	\$	13,089 10,284 2,831	\$	12,088 9,872 3,147	\$	51,282 37,764 12,406
Sub-total - fees and commissions on loans and deposits	24,556		25,585		26,204		25,107		101,452
Other Revenues from treasury and financial market operations Brokerage operations Gain on sale of branches Revenues from sale and management of mutual funds Revenues from registered self-directed plans Insurance revenues Securitization revenues (losses) Other	9,672 4,054 69,946 2,804 3,085 1,181 (120) 2,587		16,505 4,221 - 2,570 3,208 1,868 (464) 2,363		11,865 3,583 - 2,555 3,242 1,946 607 3,087		12,816 4,871 - 2,725 3,100 1,699 1,025 8,667		50,858 16,729 69,946 10,654 12,635 6,694 1,048
Sub-total - other	93,209		30,271		26,885		34,903		16,704 185,268
Total - other income	\$ 117,765	\$	55,856	\$	53,089	\$	60,010	\$	286,720
As a % of average assets	2.53	%	1.19	%	1.17	%	1.29	%	1.55 %

## Non - interest expenses

In thousands of dollars (unaudited)	Q4	Q3	2004 Q2	Q1	Total
Salaries and employee benefits	\$ 44,617	\$ 46,330	\$ 45,844	\$ 46,138	\$ 182,929
Premises and technology					
Depreciation	7,740	8,000	9,345	9,412	34,497
Rent and property taxes	8,373	8,442	8,433	8,116	33,364
Equipment and computer services	9,585	6,750	6,960	6,824	30,119
Maintenance and repairs	1,477	1,068	1,292	994	4,831
Public utilities	193	212	344	277	1,026
Other	(1,067)	577	624	711	845
Sub-total - premises and technology	26,301	25,049	26,998	26,334	104,682
Other expenses					
Taxes and insurance	5,488	5,381	7,454	6,771	25,094
Fees and commissions	4,925	4,319	•	•	17,122
Communications and travelling expenses	3,755	4,187	-	4,167	16,071
Advertising and business development	3,239	3,438	•	2,410	11,614
Stationery and publications	1,470	1,445	-	1,333	6,014
Recruitment and training	567	328	•	779	2,193
Other	925	1,023	649	1,403	4,000
Sub-total - other expenses	20,369	20,121	21,324	20,294	82,108
Total - non-interest expenses	\$ 91,287	\$ 91,500	\$ 94,166	\$ 92,766	\$ 369,719
As a % of average assets	2.23	% 2.26	% 2.34	% 2.24	% 2.26 %
	<del></del>		2000		
In thousands of dollars (unaudited)	Q4	Q3	2003 Q2	Q1	Total
Salaries and employee benefits	\$ 55,883	\$ 49,946	\$ 47,883	\$ 51,232	\$ 204,944
	Ψ 00,000	Ψ 10,010	Ψ 47,000	Ψ 01,202	Ψ 204,344
Premises and technology					
Depreciation	10,940	11,002	10,626	9,822	42,390
Rent and property taxes	9,669	9,935	9,921	9,309	38,834
Equipment and computer services	9,954	10,013	8,789	9,675	38,431
Maintenance and repairs	1,566	1,461	1,619	1,624	6,270
Public utilities	320	339	522	662	1,843
Other	356	276	282	300	1,214
Sub-total - premises and technology	32,805	33,026	24.750	31,392	128,982
	02,000	33,020	31,759	31,332	120,302
Restructuring costs	16,634	3,020	- 31,759	- 31,392	19,725
Other expenses	16,634	3,091	-	-	19,725
	16,634 6,944	3,091 7,054	5,941	6,283	
Other expenses Taxes and insurance Fees and commissions	16,634	3,091	5,941	-	19,725
Other expenses Taxes and insurance	16,634 6,944 5,182 4,429	3,091 7,054	5,941 5,075	6,283	19,725 26,222
Other expenses Taxes and insurance Fees and commissions Communications and travelling expenses Advertising and business development	16,634 6,944 5,182	3,091 7,054 4,406	5,941 5,075 4,529	6,283 4,096	19,725 26,222 18,759
Other expenses Taxes and insurance Fees and commissions Communications and travelling expenses	16,634 6,944 5,182 4,429	3,091 7,054 4,406 4,492	5,941 5,075 4,529 2,567	6,283 4,096 4,647	19,725 26,222 18,759 18,097
Other expenses Taxes and insurance Fees and commissions Communications and travelling expenses Advertising and business development Stationery and publications Recruitment and training	16,634 6,944 5,182 4,429 2,748	3,091 7,054 4,406 4,492 2,605	5,941 5,075 4,529 2,567 2,302	6,283 4,096 4,647 2,514	19,725 26,222 18,759 18,097 10,434
Other expenses Taxes and insurance Fees and commissions Communications and travelling expenses Advertising and business development Stationery and publications	16,634 6,944 5,182 4,429 2,748 1,495	3,091 7,054 4,406 4,492 2,605 1,503	5,941 5,075 4,529 2,567 2,302	6,283 4,096 4,647 2,514 1,631	19,725 26,222 18,759 18,097 10,434 6,931
Other expenses Taxes and insurance Fees and commissions Communications and travelling expenses Advertising and business development Stationery and publications Recruitment and training	16,634 6,944 5,182 4,429 2,748 1,495 598	3,091 7,054 4,406 4,492 2,605 1,503 488	5,941 5,075 4,529 2,567 2,302 641 1,326	6,283 4,096 4,647 2,514 1,631 506	19,725 26,222 18,759 18,097 10,434 6,931 2,233
Other expenses Taxes and insurance Fees and commissions Communications and travelling expenses Advertising and business development Stationery and publications Recruitment and training Other	16,634 6,944 5,182 4,429 2,748 1,495 598 (879)	3,091 7,054 4,406 4,492 2,605 1,503 488 2,731	5,941 5,075 4,529 2,567 2,302 641 1,326	6,283 4,096 4,647 2,514 1,631 506 2,275	19,725 26,222 18,759 18,097 10,434 6,931 2,233 5,453

## Regulatory capital - BIS

	As at October 31			As at October 31		
In thousands of dollars (unaudited)		2004		2003		
Tier I capital		-				
Common shares	\$	248,593	\$	246,813		
Retained earnings		428,159		426,500		
Non-cumulative preferred shares		209,685		200,000		
Non-controlling Tier I interests in subsidiaries		6,333		41,827		
Less goodwill		(54,029)		(54,029)		
Total - Tier I capital (A)		838,741	-	861,111		
Tier II capital						
Non-cumulative preferred shares (1)		315		_		
Subordinated debentures		250,525		400,000		
General allowances		65,250		72,954		
Total - Tier II capital		316,090		472,954		
Investment in non-consolidated corporations,						
securitization and other		(41,016)		(54,183)		
Regulatory capital - BIS (B)	\$	1,113,815	\$	1,279,882		
Total risk-weighted assets (C)	\$	7,985,731	\$	8,410,542		
Tier I BIS capital ratio (A/C)		10.5	%	10.2 %		
Total BIS capital ratio (B/C)		14.0	%	15.2 %		
Assets to capital multiple		15.0	x	13.1 x		
Fangible common equity as a percentage						
of risk-weighted assets		7.6	%	7.8 %		

<sup>(1)</sup> Represents the amount of preferred shares exceeding 25% of Tier 1 capital

## Risk-weighted assets

In thousands of dollars (unaudited)	As at October 200	
BALANCE SHEET ITEMS		
Cash resources	\$ 68,2	<b>68</b> \$ 147.370
Securities	255,0	358,796
Mortgage loans	2,123,2	38 2,104,159
Other loans and customers' liability under acceptances	4,827,2	73 4,947,683
Other assets	542,9	596,122
General allowances	65,2	<b>50</b> 72,954
Total - balance sheet items	7,882,0	<b>17</b> 8,227,084
OFF-BALANCE SHEET ITEMS		
Derivative financial instruments	50.13	<b>35</b> 60,293
Credit-related commitments	53,52	.,
Total - risk-weighted assets	\$ 7,985,73	<b>31</b> \$ 8,410,542

### Assets under administration

In thousands of dollars (unaudited)	As at October 31	As at October 31 2003
Self-directed RRSPs and RRIFs Institutional Clients' brokerage assets Mutual funds Mortgage loans under management Other - Personal	\$ 8,378,207 2,695,221 1,390,073 1,331,900 799,663 283,432	1,427,781
Total - assets under administration	\$ 14,878,496	· · · · · · · · · · · · · · · · · · ·