

# **CONFERENCE CALL**

3<sup>rd</sup> Quarter 2012 results

August 31, 2012 at 2 p.m. 1-888-789-9572, Code 3478978



## FORWARD-LOOKING STATEMENTS

In this document and in other documents filed with Canadian regulatory authorities or in other communications, Laurentian Bank of Canada may from time to time make written or oral forward-looking statements within the meaning of applicable securities legislation. Forward-looking statements include, but are not limited to, statements regarding the Bank's business plan and financial objectives. The forward-looking statements contained in this document are used to assist the Bank's security holders and financial analysts in obtaining a better understanding of the Bank's financial position and the results of operations as at and for the periods ended on the dates presented and may not be appropriate for other purposes. Forward-looking statements typically use the conditional, as well as words such as prospects, believe, estimate, forecast, project, expect, anticipate, plan, may, should, could and would, or the negative of these terms, variations thereof or similar terminology.

By their very nature, forward-looking statements are based on assumptions and involve inherent risks and uncertainties, both general and specific in nature. It is therefore possible that the forecasts, projections and other forward-looking statements will not be achieved or will prove to be inaccurate. Although the Bank believes that the expectations reflected in these forward-looking statements are reasonable, it can give no assurance that these expectations will prove to have been correct.

Financial objectives for 2012 are based on expected results presented on an International Financial Reporting Standards (IFRS) basis, the conversion towards which should be completed in October 2012.

The *pro forma* impact of Basel III on regulatory capital ratios is based on the Bank's interpretation of the proposed rules announced by the Basel Committee on Banking Supervision (BCBS) and related requirements of the Office of the Superintendent of Financial Institutions Canada (OSFI). The Basel rules and impact of IFRS conversion could be subject to further change, which may impact the results of the Bank's analysis.

The Bank cautions readers against placing undue reliance on forward-looking statements when making decisions, as the actual results could differ considerably from the opinions, plans, objectives, expectations, forecasts, estimates and intentions expressed in such forward-looking statements due to various material factors. Among other things, these factors include capital market activity, changes in government monetary, fiscal and economic policies, changes in interest rates, inflation levels and general economic conditions, legislative and regulatory developments, competition, credit ratings, scarcity of human resources and technological environment. The Bank further cautions that the foregoing list of factors is not exhaustive. For more information on the risks, uncertainties and assumptions that would cause the Bank's actual results to differ from current expectations, please also refer to the Bank's Annual Report under the title "Integrated Risk Management Framework" and other public filings available at www.sedar.com.

With respect to the MRS Companies and AGF Trust transactions, such factors also include, but are not limited to: the anticipated benefits from the transaction such as it being accretive to earnings and synergies may not be realized in the time frame anticipated; the ability to promptly and effectively integrate the businesses; reputational risks and the reaction of B2B Bank's or MRS Companies' and AGF Trust's customers to the transaction; and diversion of management time on acquisition-related issues. In addition, the *pro forma* impact of the acquisition of AGF Trust on regulatory capital ratios includes the preliminary assessments of the impact of the acquisition.

The Bank does not undertake to update any forward-looking statements, whether oral or written, made by itself or on its behalf, except to the extent required by securities regulations.

#### **NON-GAAP FINANCIAL MEASURES**

The Bank has adopted IFRS as its accounting framework. IFRS are generally accepted accounting principles (GAAP) for Canadian publicly accountable entreprises for years beginning on or after January 1, 2011.

The Bank uses both generally accepted accounting principles ("GAAP") and certain non-GAAP measures to assess its performance. Non-GAAP measures do not have any standardized meaning prescribed by GAAP and are unlikely to be comparable to any similar measures presented by other companies. These non-GAAP financial measures are considered useful to investors and analysts in obtaining a better understanding of the Bank's financial results and analyzing its growth and profit potential more effectively.



# Solid Q3 - 2012 results

- Earnings increased year-over year
  - > Adjusted net income up 21%, adjusted EPS up 18% y/y
- Fee-based income improved year-over-year
  - > Other income up 14% y/y
- Loans and deposits grew year-over-year
  - > Loans and BAs up 8%, deposits up 11% y/y
- Credit quality remained excellent in all portfolios
  - > Loss ratio of 0.13%



# TRACKING OF 2012 OBJECTIVES

# On track to meet our financial objectives for 2012

	2012 OBJECTIVES*	9 months - 2012 ADJUSTED RESULTS*
Revenue growth	> 5%	5%
Adjusted efficiency ratio	73% to 70%	72.7%
Adjusted return on common shareholders' equity	11.0% to 13.5%	12.5%
Adjusted diluted earnings per share	\$4.80 to \$5.40	\$3.83

<sup>\*</sup>Excluding Transaction and Integration Costs related to the acquisition of the MRS Companies and AGF Trust



# FINANCIAL HIGHLIGHTS Q3-2012 vs Q3-2011

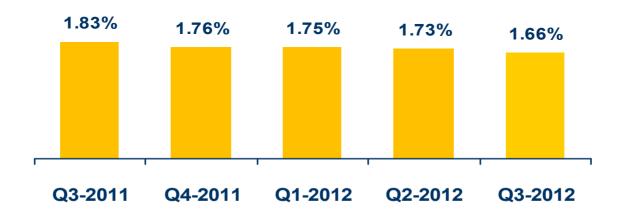
In millions of dollars, except per share amounts	Q3-2012 Reported	Q3-2012 Adjusted *	Q3-2011	Variation Q3-2012 adj. vs. Q3-2011
Net interest income	129.7	129.7	129.4	0%
Other income	64.2	64.2	56.4	14%
Total revenue***	193.8	193.8	185.8	4%
Provision for loan losses	7.5	7.5	14.6	-49%
Non-interest expenses	149.0	141.8	133.9	6% **
Income taxes	7.4	9.3	8.2	13%
Net income***	30.0	35.3	29.1	21%
Preferred share dividends	3.2	3.2	3.1	2%
Net income available to common shareholders	26.8	32.1	26.0	24%
Diluted EPS	\$1.06	\$1.27	\$1.08	18%
Return on common shareholders' equity	10.2%	12.2%	11.2%	100 bps.
Efficiency ratio	76.8%	73.2%	72.1%	110 bps.
Effective tax rate	19.7%	20.8%	22.1%	-130 bps.

<sup>\*</sup> Excluding Transaction and Integration Costs related to the acquisition of the MRS Companies and AGF Trust of \$7.2 M (\$5.3 M net of income taxes)

<sup>\*\*</sup> Excluding operating costs related to the MRS Companies in Q3-2012 of \$6.6 M, the Y/Y increase in NIE would be 1%

<sup>\*\*\*</sup> Does not add due to rounding

# **NET INTEREST MARGIN (NIM)**



- ▶17 bps decline in NIM between Q3-2011 and Q3-2012 is mainly explained by:
  - 9 bps reflecting the continuing very low interest rate environment, a flatter yield curve and competitive pricing
  - 6 bps due to an increase over the 12 months of securitization assets of \$1.0B



# OTHER INCOME

In millions of dollars	Q3 2012	Q3 2011	Variation Q3-12 vs Q3-11
Fees and commissions on loans and deposits	25.1	23.6	6%
Income from brokerage operations	12.5	10.2	22%
Card service revenues	6.4	5.8	10%
Credit insurance income	3.7	4.1	-10%
Income from treasury and financial market operations	2.4	4.9	-51%
Income from sales of mutual funds	4.5	4.5	-
Income from registered self- directed plans	7.2	1.7	330%
Other income	2.4	1.6	53%
Total	64.2	56.4	14%



# PROVISION FOR LOAN LOSSES

### FOR THE THREE MONTHS ENDED

In thousands of \$ (except percentage amounts)	July 31, 2012	April 30, 2012	July 31, 2011
Personal loans and Visa cards	\$ 5,715	\$ 5,856	\$ 2,868
Residential mortgage loans	1,256	498	-646
Commercial mortgage loans	13	2,555	6,227
Commercial loans and other	516	-1,409	6,191
TOTAL	\$ 7,500	\$ 7,500	\$ 14,640
As a % of avg. loans and BAs	0.13%	0.13%	0.25%



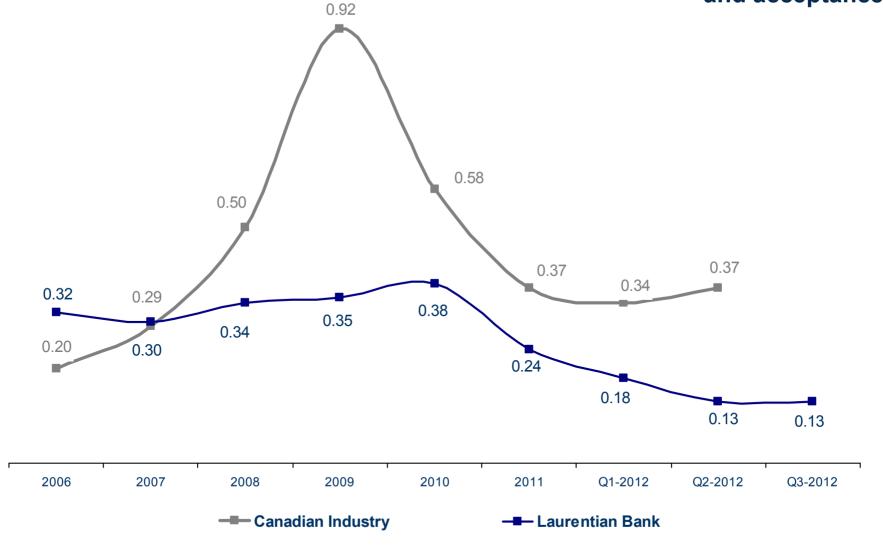
# **CREDIT QUALITY**





# STABLE AND LOW LOAN LOSSES

Provision for loan losses as a % of loans and acceptances

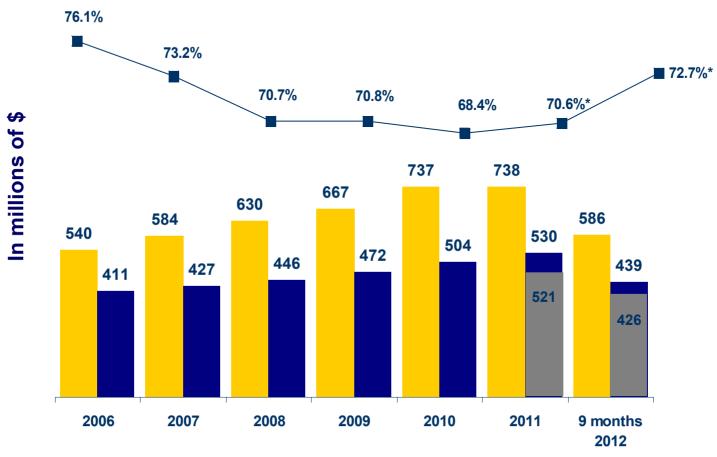


 $Symbol: LB, \, TSX$ 

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# LAURENTIAN BANK

# **EFFICIENCY RATIO**



Total revenue

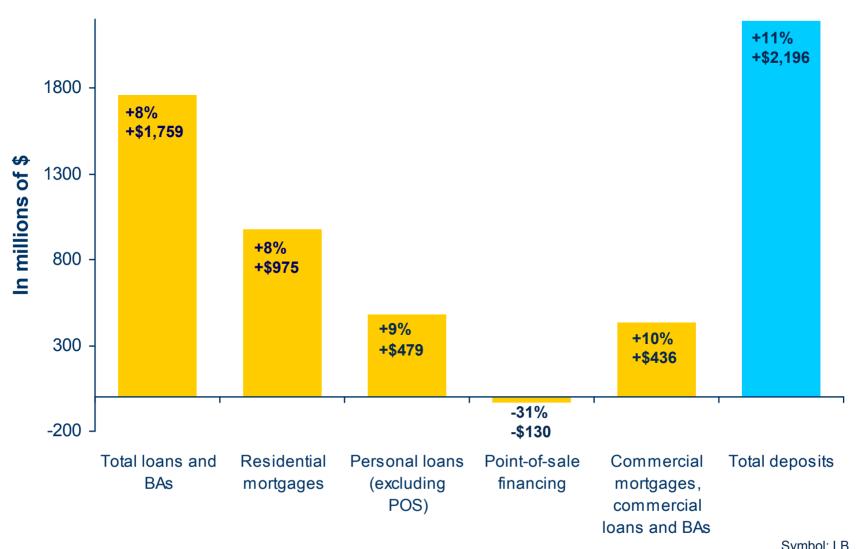
Non-interest expenses – reported

\*Excluding Transaction and Integration Costs related to the acquisition of the MRS Companies and AGF Trust; on a reported basis, the efficiency ratio is: 71.8% for 2011 and 74.9% for 9 months 2012



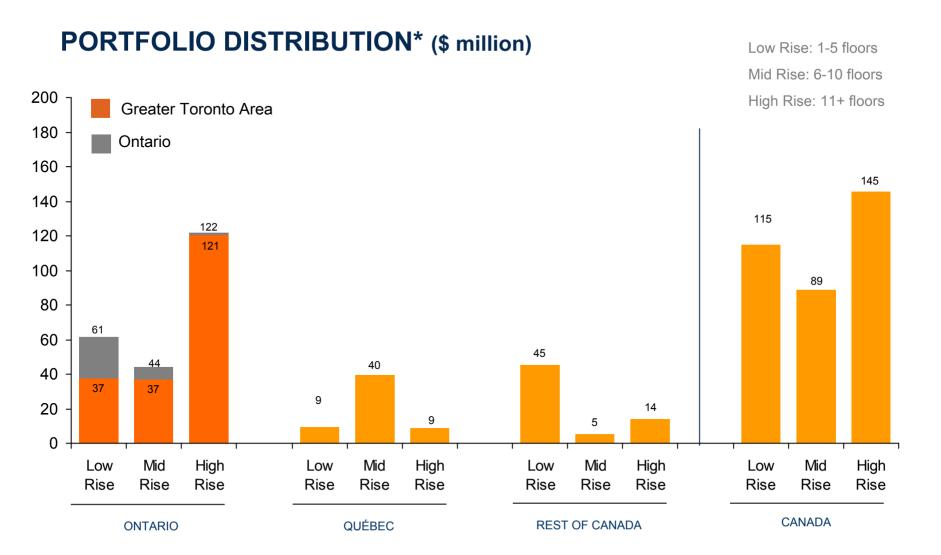
# **MAIN PORTFOLIO GROWTH**

12 month period ended July 31, 2012





# CONDOMINIUM FINANCING EXPOSURE



<sup>\*</sup> Funded portion as at July 31, 2012



# CONDOMINIUM FINANCING EXPOSURE

# Underwriting Standards - Mid & High Rise\* Condo Construction

- Loan to cost: 75% (Actual average 71%)
- > Loan to value: 65-70% (Actual average 60%)
- > Loans are with recourse, usually to a personal guarantor
- Minimum pre-sale requirements: 50% (Actual average 65%)
- > Purchaser deposit ranging from 5% (CMHC) to 25%, usual target is 10-20%
- Combination of initial pre-sales and equity provides a residual loan to value usually below 40%
- > 71% of Ontario mid and high rise projects had sufficient pre-sales to fully retire loans
- Only deal with who we consider to be financially strong and experienced developers

\*Mid-rise: 6 to 10 floors High-rise: 11+ floors

Average outstanding loan: \$4.3 M Average outstanding loan: \$8.2 M



# CANADIAN RESIDENTIAL MORTGAGES

# ■ Total Canadian portfolio\* \$ 13.3 B

- 58% of the portfolio is insured (62% insured excl. HELOCs)
- Average LTV\*\* of the portfolio
  - -insured 66%
  - -uninsured 47%
- Included in this portfolio is approximately \$1B of retail condominium financing of which less than 10% is estimated to be for investment purposes

### GEOGRAPHIC DISTRIBUTION OF RESIDENTIAL MORTGAGES (\$ billion)

	Insured	Uninsured	Total	% of Total
Quebec	6.0	4.7	10.7	80%
Ontario	1.4	0.8	2.2	17%
Rest of Canada	0.3	0.1	0.4	3%
	7.7	5.6	13.3	100%

Symbol: LB, TSX Page 15

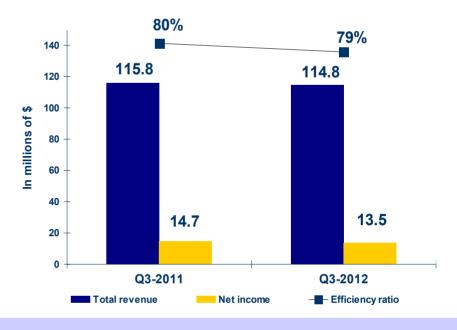
<sup>\*</sup>Including HELOCs



# **RETAIL & SME-QUÉBEC**

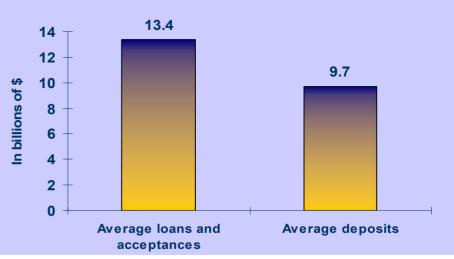
### Q3-2012 Highlights

- Net income: down 8% Y/Y
- Net interest income: 4% Y/Y: strong growth in loans and deposits did not fully compensate for lower NIM owing to low interest rate environment
- Solid average loan and deposit growth: 8% and 4% Y/Y
- Other income up 6%: higher card revenues and deposit fees offset by lower credit insurance income
- Non-interest expense: -1% Y/Y due to cost control initiatives
- Loan loss provision: up by \$2.8 M reflecting increased volumes



### **Business Segment Profile**

- Complete range of services and products to retail clients and SMEs
- 3<sup>rd</sup> largest branch network in Québec with 158 branches
- 426 ATMs
- 22 commercial banking centers

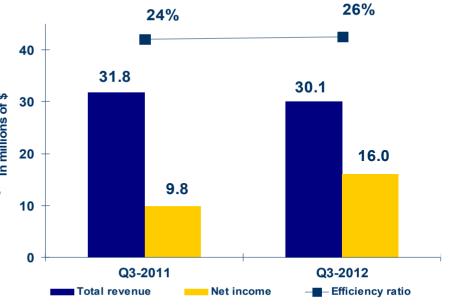




# **REAL ESTATE & COMMERCIAL**

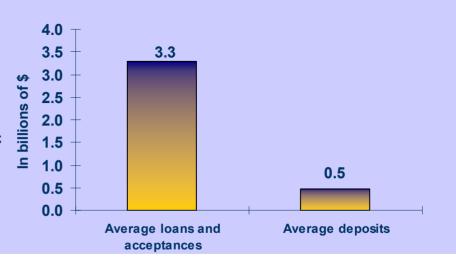
### Q3-2012 Highlights

- Net income: up 62% Y/Y
- Net interest income: down \$1.2 M Y/Y due to margin compression
- Solid average growth in loans and BAs: 9% Y/Y
- Non-interest expenses: up \$0.2 M Y/Y, due to additional headcount to support higher business activity
- Lower loan losses: \$0.4 M vs \$10.5 M reflecting excellent credit quality and favorable economic conditions



### **Business Segment Profile**

- Construction loans and term financing in major Canadian cities, mainly residential condo and housing projects, shopping centers and office buildings
- Financing for medium-sized enterprises in Québec and Ontario
- 8 real estate financing centers across Canada
- 4 commercial financing centers in Ontario and 2 in Québec





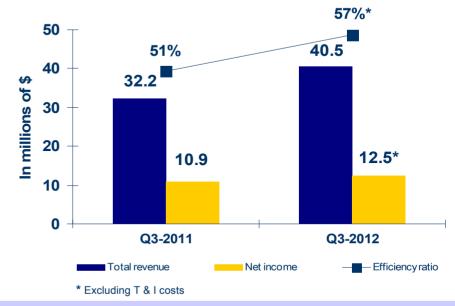


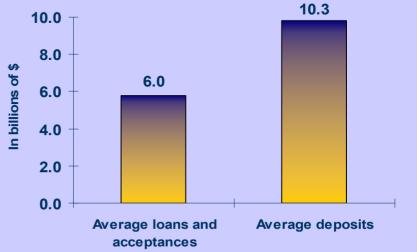
### Q3-2012 Highlights

- Adjusted net income excluding \$5.3 M (after tax)
   T&I Costs: \$12.5 M vs \$10.9 M in Q3-2011
- Revenues: up 26% Y/Y, with MRS revenues of \$10.7 M
- Net interest income: up 7% Y/Y mainly due to MRS
- Solid average loan and deposit growth: 10% and 11% respectively Y/Y
- Other income: Tripled due to MRS
- Loan losses: \$0.6 M vs \$0.5 M in Q3-2011
- Non-interest expenses excluding T&I Costs: slightly lower Y/Y excluding \$6.6 M related to MRS

### **Business Segment Profile**

- Specializes exclusively in serving the financial advisors community (financial advisors, mortgage brokers, insurance agents)
- Offers banking products as a third-party, such as investment and RRSP loans, prime mortgages, deposits and self-directed plans
- Strong Canada-wide distribution capabilities



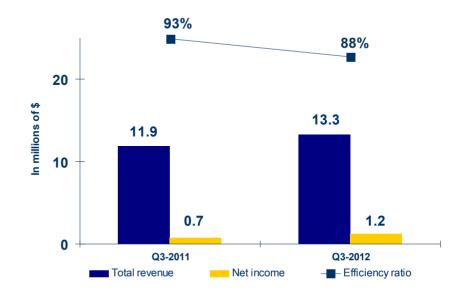




# LAURENTIAN BANK SECURITIES & CAPITAL MARKETS

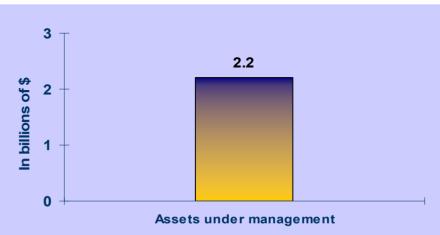
### Q3-2012 Highlights

- Net income: up 71%Y/Y
- Revenues: increased by 12% due to improved underwriting and trading activities
- Non-interest expenses: up \$0.6 M due to higher performance-based compensation reflecting higher market-driven income



### **Business Segment Profile**

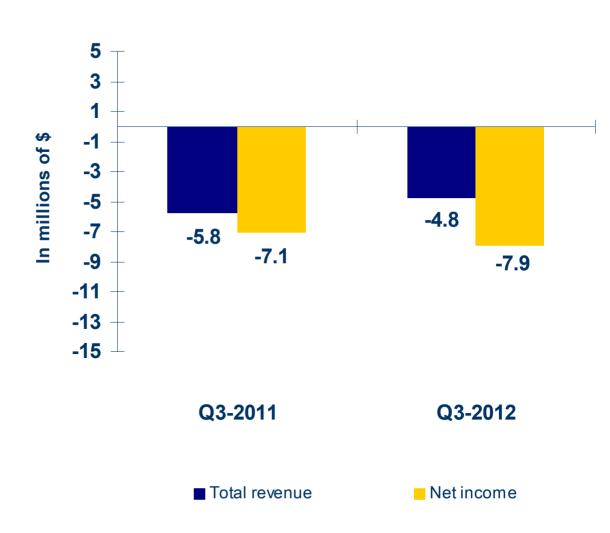
- Complete range of brokerage services offered to institutional and retail clients
- 15 retail brokerage offices in Québec and Ontario
- Well-recognized in the Canadian Institutional Fixed Income arena





### Q3-2012 Highlights

- Net interest income: improved by \$2.2 M from Q3-2011 due to good market positioning and transfer pricing adjustments
- Non-interest expenses: increased by \$2.0 M to \$8.4 M largely due to higher pension costs, regular salary increases and higher software and amortization expense



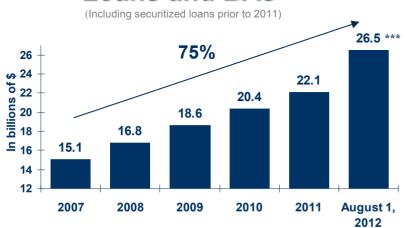


# SUSTAINED EARNINGS AND BALANCE SHEET GROWTH

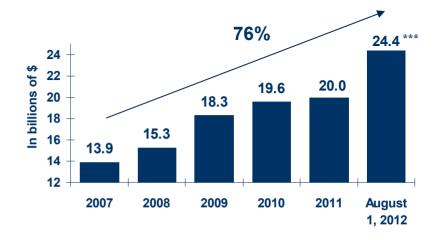
## Earnings Per Share (fd) \*



### Loans and BAs \*



## **Deposits** \*



<sup>\*</sup> Figures prior to 2011 not restated under IFRS

<sup>\*\*</sup> Excluding Transaction and Integration Costs

<sup>\*\*\*</sup> Pro-forma including \$3.1B of loans and \$2.8B of deposits from AGF Trust



# Q3-2012 CONFERENCE CALL ATTENDEES

- Réjean Robitaille, President and Chief Executive Officer
- Michel C. Lauzon. Executive Vice-President and Chief Financial Officer
- Luc Bernard, Executive Vice-President, Retail and SME Financial Services
- François Desjardins, Executive Vice-President of the Bank and President and Chief Executive Officer of B2B Bank
- Pierre Minville, Executive Vice-President and Chief Risk Officer
- Lorraine Pilon, Executive Vice-President, Corporate Affairs, Human Resources and Secretary
- Michel C. Trudeau, Executive Vice-President, Capital Markets of the Bank, and President and Chief Executive Officer of Laurentian Bank Securities Inc.
- Stéphane Therrien, Executive Vice-President, Real Estate and Commercial
- Gilles Godbout, Executive Vice-President, Operations and Systems and Chief Information Officer
- Louis Marquis, Senior Vice-President, Credit
- Stéfanie Pelletier, Vice-President, Finance
- André Lopresti, Vice-President and Chief Accountant
- Gladys Caron, Vice-President, Public Affairs, Communications and Investor Relations
- Susan Cohen, Director, Investor Relations



# APPENDICES

# LAURENTIAN BANK

## LAURENTIAN BANK OVERVIEW

- 3<sup>rd</sup> largest financial institution in Québec in terms of branches and 7<sup>th</sup> largest Canadian Schedule I chartered bank based on assets
- More than 235 points of service across Canada, including
   158 retail branches and 426 ABMs
- \$35 billion of assets on balance sheet as of August 1, 2012, including AGF Trust
- Main markets: Province of Québec with significant activities elsewhere in Canada (38% of total loans come from outside of Québec, including AGF Trust)
- Over 4,000 employees
- Founded in 1846



## **4 BUSINESS SEGMENTS**

For the 9 months ended July 31, 2012

# Retail & SME-Québec

% of total revenue (1) **57%** % of net income (1)(2) **28%** 

- Personal Banking: Transactional, financing and investment products and services
- Small and Medium-Sized
   Enterprises: Financing solutions and services such as exchange transactions, electronic banking and processing of international transactions
- Approximately 2,500 employees
- 158 retail branches in Québec
- 22 commercial offices in Québec
- \$10.8 B in residential mortgage loans and home equity lines of credit
- \$0.4 B in personal lines of credit
- \$1.2 B in average commercial loans SME Québec
- Total deposits: \$9.7 B

# Real Estate & Commercial

16% 39%

- Real estate financing throughout Canada
- Commercial financing in Ontario
- Commercial financing in Québec

- Approximately 125 employees
- 14 offices in Ontario, Western Canada and Québec
- \$2.5 B in commercial mortgage loans
- \$1.0 B in commercial loans
- Total deposits: \$0.6 B

### **B2B Bank**

20% 28%

 Financial products and services sold through the financial advisor community

- Approximately 700 employees
- Canada-wide distribution through a network of 23,000 financial advisors
- \$3.3 B in investment and RRSP loans
- \$2.5 B in brokered mortgages
- Total deposits: \$10.5 B
- Assets under administration: \$23.4 B

# LB Securities & Capital Markets

**7**%

5%

Complete range of brokerage services offered through a network of 15 offices in Québec and Ontario

- Institutional Fixed Income
- Institutional Equity
- Retail Brokerage Services
- Business Services
   Bank-related capital market activities
- Approximately 250 employees
- -15 offices in Québec and Ontario

Assets under administration: \$2.2 B

- (1) Excluding Other segment
- (2) Excluding Transaction and Integration Costs



# **MANAGEMENT COMMITTEE**

### Réjean Robitaille

President and Chief Executive Officer
President of Laurentian Bank since 2006
With Laurentian Bank since 1988

### Michel C. Lauzon

Executive Vice-President and Chief Financial Officer With Laurentian Bank since 2009 and from 1988 to 1998

### **Luc Bernard**

Executive Vice-President
Retail and SME Financial Services
With Laurentian Bank since 2001

### **François Desjardins**

**Executive Vice-President of the Bank President and Chief Executive Officer of B2B Bank** 

With Laurentian Bank since 1991

### **Gilles Godbout**

**Executive Vice-President, Operations and Systems and Chief Information Officer**With Laurentian Bank since May 2012 and from 1987 to 1999

### **Pierre Minville**

Executive Vice-President, and Chief Risk Officer With Laurentian Bank since 2000

### **Lorraine Pilon**

Executive Vice-President
Corporate Affairs, Human Resources, and
Secretary

With Laurentian Bank since 1990

### **Stéphane Therrien**

**Executive Vice-President, Real Estate and Commercial** 

With Laurentian Bank since February 2012

### Michel C. Trudeau

**Executive Vice-President, Capital Markets of the Bank and President and Chief Executive Officer of Laurentian Bank Securities Inc.** 

With Laurentian Bank since 1999



## **BOARD MEMBERS**

# L. Denis Desautels O.C., FCA (2001)

Chairman of the Board Laurentian Bank of Canada Chartered Accountant and Corporate Director

### Pierre Anctil (2011)

President and CEO of Fiera Axium Infrastructure

### Lise Bastarache (2006)

Economist and Corporate Director

### Jean Bazin C.R. (2002)

Counsel Fraser Milner Casgrain LLP

### Richard Bélanger (2003)

President
Toryvel Group Inc.

### Isabelle Courville (2007)

President Hydro-Québec TransÉnergie

### Pierre Genest (2006)

Chairman of the Board SSQ, Life Insurance Company Inc.

### Michel Labonté (2009)

**Corporate Director** 

# Jacqueline C. Orange (2008)

Corporate Director

### Marie-France Poulin (2009)

Vice-President Camanda Group

### Réjean Robitaille (2006)

President and Chief Executive
Officer
Laurentian Bank of Canada

### Michelle R. Savoy (2012)

**Corporate Director** 

# Jonathan I. Wener C.M. (1998)

Chairman of the Board Canderel Management Inc.



# **INVESTOR RELATIONS CONTACT**

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