

## WANT TO MAKE YOUR LIFE EASIER

### DISCOVER THE VISA INFINITE\* CONCIERGE SERVICE.

In your everyday life and when you're travelling, the Concierge service included with your Laurentian Bank Visa Infinite card is there for you. Whether your request is big or small, the Concierge service team is ready to assist you, at any time, free of charge, so you can focus on what's important.<sup>1</sup>

NEED HELP GETTING FROM THE AIRPORT IN KEFLAVIK TO YOUR HOTEL IN REYKJAVIK?

**CALL VISA INFINITE CONCIERGE SERVICE.**

Visa Infinite Concierge service can help you arrange a seamless transfer. And make your life easier.



FORGOT YOUR MOTHER-IN-LAW'S BIRTHDAY?

**CALL VISA INFINITE CONCIERGE SERVICE.**

Visa Infinite Concierge Service can arrange for delivery of that bouquet, so that all can be forgiven. And make your life easier.

TOO SWAMPED TO BOOK A ROOM FOR YOUR NEXT CONFERENCE?

**CALL VISA INFINITE CONCIERGE SERVICE.**

Visa Infinite Concierge Service can help you find a conference room that your manager will like. And make your life easier.



# THE CONCIERGE SERVICE OF YOUR LAURENTIAN BANK VISA INFINITE CARD



## A TRUE PERSONAL ASSISTANT FOR YOUR DIFFERENT NEEDS

### ENTERTAINMENT:



- > Restaurant suggestions and reservations,
- > Performance venue locator,
- > Information on current and upcoming cultural and sporting events.

### TIPS AND SUPPORT FOR YOUR TRAVEL PLANS:



- > Information on local attractions and activities,
- > Airport transportation options,
- > Hotel bookings,
- > Car rentals,
- > Tour recommendations and reservations.

### VARIOUS EVERYDAY NEEDS:



- > Coordination of flower or gift delivery,
- > Event planning (reception, children's party, etc.),
- > Rare object locator.

### HELP FOR YOUR PROFESSIONAL NEEDS:



- > Conference room locator,
- > Audiovisual and computer equipment rental,
- > Translation service locator.

**The Visa Infinite Concierge service is there for you, so you can enjoy life. Fully.**

#### MAKE YOUR LIFE EASIER:

**Call Visa Infinite  
concierge service.**

- > 24 hours a day, 7 days a week
- > Canada and the United States: **1-888-853-4458** (toll-free)
- > Everywhere else: **1-630-350-4545** (collect)

\* Trademark of Visa International Service Association, used under licence.

1. There is no fee for the Concierge's services, however cardholders are responsible for the cost of any goods or services (including any related fees or costs) authorized by the cardholder and purchased by the Visa Infinite Concierge on the cardholder's behalf. All costs will be charged directly to the cardholder's Visa Infinite card. The goods and services that cardholders request or otherwise choose to obtain through the Visa Infinite Concierge service are provided by various third-party service providers unrelated to Visa. Visa does not endorse, review or qualify these service providers. Visa makes no representations or warranties (either express or implied) about, and assumes no responsibility or liability for, these service providers or their goods and services that may be obtained through the Visa Infinite Concierge. Neither Visa nor the card issuer is responsible for any claims or damages arising from use of any benefits or services provided by a third party. Visa cannot guarantee the successful fulfillment of cardholders' requests in all instances.